

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6697

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 245471 | 11/1/2011   | 10/18/2011      |             | 10/15/2011    |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name  | Street                      | City         | State | Zip   | Age | Contact        |
|----------|----------|------------|------------|-----------------------------|--------------|-------|-------|-----|----------------|
| Incident |          | Damian W   | Arambasick | 1088 W. Camino Monte Cristo | Green Valley | AZ    | 85614 |     | H 520-648-3396 |

## Incident Information

| Claims                | Codes                                  | Repair Est. | Medical Treatment | Medical Status |
|-----------------------|--|-------------|-------------------|----------------|
| PI                    |  |             |                   |                |
| PD shot hole in truck | Cause:4038 Could Not Duplicate Concern |             | Unknown           |                |
| S                     | Concern:1007 Fired on Safe Release     |             |                   |                |
| C                     |  |             |                   |                |

10/18/11 Per call from Damian, he was unloading his 700 on Saturday and when he removed the safety to unload the round from the chamber it fired. It had happened about 5 years ago but he brushed it off.cm

## Firearm Information

| Mfg.      | Type  | Model/Ga.   | SKU | Serial   | Bbl. | DOM       |
|-----------|-------|-------------|-----|----------|------|-----------|
| Remington | CF/BA | 700/270 WIN | n/a | A6889787 | OA   | 7/18/1980 |

| Date Purchased | Where Purchased  | Accessories | Original Owner |
|----------------|--|-------------|----------------|
|                | JOHNS SPTG CANTON OH SCOPE BASE,FRT BOTTOM OF SCOPE RING |             | Y              |

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
|            | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |

10/18/11 Mailing box and ARS.cm

Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment     |
|-------------|------------------------|-----------------------------|-------------|
| Examination | Examiner               |                             | B.TRAVIS    |
|             | Exam Date              |                             | 11/2/2011   |
|             | Product Type           |                             | RF          |
|             | Action Type            |                             | A           |
|             | Assigned To            |                             | T.NAGLE     |
| Cause       | 4038                   | Could Not Duplicate Concern |             |
| Barrel      | Description            |                             | 22" 270 WIN |
|             | Date Code              |                             | OA          |
|             | Bore Plugged           | False                       |             |
|             | Bulged                 | False                       |             |
|             | Fired                  | False                       |             |
|             | Fired while Obstructed |                             |             |
| Bolt        | Muzzle/Crown Condition | Slightly Worn; Functioning  |             |
|             | Firing Pin             | Slightly Worn; Functioning  |             |
|             | Shroud                 | Slightly Worn; Functioning  |             |
|             | Face                   | Slightly Worn; Functioning  |             |
|             | Handle                 | Slightly Worn; Functioning  |             |

|                          |                    |                                |                                     |
|--------------------------|--------------------|--------------------------------|-------------------------------------|
|                          | Stop               | Slightly Worn; Not Functioning | RELEASE OUT OF POSITION             |
| Extractor                | Condition          | Slightly Worn; Functioning     |                                     |
|                          | Cut Condition      | Slightly Worn; Functioning     |                                     |
|                          | Ext/Eject Test     | False                          |                                     |
| Locking                  | Block Condition    | ---Select---                   |                                     |
|                          | Lug Condition      | Slightly Worn; Functioning     |                                     |
|                          | Notch Condition    | ---Select---                   |                                     |
| Overall                  | Exterior Condition | Slightly Worn; Functioning     |                                     |
|                          | Stock Condition    | Slightly Worn; Functioning     |                                     |
|                          | Fore End Condition | ---Select---                   |                                     |
| Receiver                 | Condition          | Slightly Worn; Functioning     |                                     |
|                          | Bulged             | False                          |                                     |
| Safety                   | Description        |                                | M/700 BOLT LOCK SAFETY              |
|                          | Function           | Like new; Functioning          |                                     |
|                          | Sub-Assembly       | Non-ISS                        |                                     |
| Sear                     | Lift               | ---Select---                   | .009                                |
|                          | Notch              | Slightly Worn; Functioning     |                                     |
|                          | Tests              | Test Fired                     | False                               |
| Feeding Test             |                    | False                          |                                     |
| Trigger                  | Condition          | Slightly Worn; Functioning     | DIRTY                               |
|                          | Pull               | ---Select---                   | 5.5#                                |
|                          | Altered            | False                          |                                     |
|                          | Sub-Assembly       | M/700 Bolt Lock                |                                     |
| Non-Remington Components | Description        |                                | SCOPE BASE,FRT BOTTOM OF SCOPE RING |

COPY

22"  
0A7/8"  
5.5#  
.009

6697

October 18, 2011

Damian W. Arambasick  
1088 W. Camino Monte Cristo  
Green Valley, AZ 85614

Subject: Case # 6697, Model 700, SR# 1262

Dear Mr. Arambasick,

Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".**

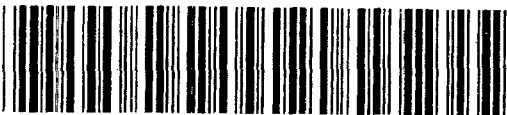
I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell  
Consumer Affairs Administrator  
Phone: 800-243-9700, ext 8684  
[christy.mitchell@remington.com](mailto:christy.mitchell@remington.com)

Serial Number: A6889787

Model: 700



RE00245471

Bolt will not release from rifle,  
informed Christy Mitchell of this 10-25-11

RECEIVED  
NOV - 8 2011

BY: .....

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Product Service #6697

Parts and Repairs: P:800-243-9700/F:336-548-7801

[www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

|                               |                                    |                         |            |
|-------------------------------|------------------------------------|-------------------------|------------|
| <b>Service Request Number</b> | <b>Serial Number / Description</b> | <b>Date of Request:</b> | 10/18/2011 |
| SR00001262                    | A6889787                           | <b>Date Printed:</b>    | 10/18/2011 |
|                               | Model 581                          |                         |            |
| <b>Customer:</b>              |                                    | <b>Destination:</b>     |            |
| DAMIAN W ARAMBASICK           |                                    | Arms Services           |            |
| 1088 W CAMINO MONTE CRISTO    |                                    | 14 Hoefler Ave          |            |
| GREEN VALLEY, AZ 85614 US     |                                    | Ilion, NY 13357 US      |            |
| Email: give to Christy        |                                    | Email:                  |            |

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

## Service Request Section

| Parts And Service Details |      | Description | Qty<br>Needed | Warranty | Price | Disc | Amount |
|---------------------------|------|-------------|---------------|----------|-------|------|--------|
| Material                  | Type |             |               |          |       |      |        |

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00

(Catalog Sales)

**(216) 369-2225**

RECEIVED BY

5.

All claims and returned goods MUST be accompanied by this bill.

RECEIVED BY

All claims and returned goods MUST be accompanied by this bill.

Port D45 @ 0601.com

## ARS LABEL REQUEST FORM

|  |                                     |
|--|-------------------------------------|
| <b>DATE:</b> 10/18/2011                              | <b>Service Request #</b> SR00001262 |
| <b>QUANTITY:</b> 1                                   | <b>WEIGHT PER PACKAGE:</b> 10 LBS   |
| <b>REQUESTED BY:</b> mitchells                       |                                     |
| <b>email address:</b> Christy.Mitchell@remington.com |                                     |

|                  |   |
|------------------|---|
| <b>Business:</b> | Remington Service<br>PO Box 700<br>Madison, NC 27025-0700<br><a href="http://www.Remington.com">www.Remington.com</a> |
|------------------|---|

### LABEL INFORMATION

|                        |  |
|------------------------|--|
| <b>MAIL LABEL TO:</b>  | DAMIAN W ARAMBASICK<br>1088 W CAMINO MONTE CRISTO<br>GREEN VALLEY, AZ 85614 US<br>SR00001262<br><br>Email: give to Christy |
| <b>RETURN ITEM TO:</b> | ILN<br><br>Arms Services   |



4XX596      OCT 18, 2011      ALL CURR USD      1 OF 1  
 SVC GNDCOM      ACT WT 10.0 LBS  
 TRACKING# 1Z4XX5969066782820  
 REF 1:SR00001262  
 REF 2:CD

|                              |              |                     |
|------------------------------|--------------|---------------------|
| HANDLING CHARGE 0.00         |              |                     |
| SINGLE-PIECE PUB RATE CHRGs: |              |                     |
| DV 0.00                      | COD 0.00     | SVC T/P USD RS 0.50 |
| DC 0.00                      | DGD 0.00     | SD 0.00             |
| AH 0.00                      | PR 0.00      | SP 0.00             |
| TOT PUB CHG 12.74            | PUB+HANDLING | 12.74               |

**ATTN: Product Service #6697**





