

Remington Arms Co., Inc.
Product Service
Legal Case #:5973

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		3/8/2011	10/28/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dennis	Ashcraft	20006 Crump Rd.	Harrisburg	AR	72432		H 870-578-2889

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI	Cause:4064	Not Examined by Product Service		
PD				
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C Misfire				

Customer left a voice mail with consumer service dept. I called customer back & his wife stated that he wasn't home but he stated the gun has misfired & he couldn't get a gunsmith in their area to work on the rifle. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun has not been returned to the factory						

Repair/Replacement Cost	Repair/Replacement Date

3/8/11: Sending ARS, letter, form. df 10/28/11: Gun has not been returned to the factory. df.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	3/8/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref# 5973 rifle			

LABEL INFORMATION

MAIL LABEL TO: Dennis Ashcraft 20006 Crump Rd. Harrisburg, AR 72432 Ph: 870-578-2889
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 MAR 8, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067672241
REF 1:DENNIS ASHCRAFT/CD/DMF
REF 2:5973/RIFLE

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COD 0.00	SVC T/P USD
DC 0.00	DGD 0.00	RS 0.50
AH 0.00	PR 0.00	SD 0.00
TOT PUB CHG 9.40	PUB+HANDLING	SP 0.00
		9.40