

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6964

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248661	12/1/2011	12/2/2011	12/2/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lonnie	Barrier	8265 Bringle Ferry Rd	Salisbury	NC	28146		C 704-798-1074

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S Fired on safety release	Concern:1007 Fired on Safe Release			
C				

12/14/11 Per letter with rifle, while sighting this rifle in prior to deer season the gun discharged when the safety was pushed from the safe to the fire position. The gun was in a rest but not positioned tightly on my shoulder. The unexpected recoil caused the safety lever to rip the skin off my thumb. He has been able to duplicate this problem several other times with the gun unloaded.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM SAUM	26434	S6445610	OW	7/21/2002 10:16:47 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN	SCOPE BASE,RINGS	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/14/11 Per Ilion, trig and trig pin rusted causing trigger to bind. Replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM SAUM SS
	Date Code		OW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

<http://cns03an13:200/nsaann/PrintDisplay.aspx?ID=6964&Tvne=Case>

12/14/2011

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND PIN RUSTED WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

6964

24"  
0w 7/0  
10+2  
-009

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:536-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00003325		Serial Number / Description S6445610 Model 700 RIFLE		Date of Request: 11/11/2011 Date Printed: 11/11/2011	
Customer: LONNIE BARRIER 8265 BRINGLEFERRY RD SAILSBURY, NC 28146 US Email: leabARRIER@aol.com		Destination: Arms Services 14 Hoeller Ave Niles, NY 13357 US Email:			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY					
Service Request Section gun fires when removed from safety					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: S6445610</p> <p>Model: 700</p> <p>RE00248661</p> </div> <div> <p>T. &amp; A. T pin rusted causing TRIG to bind. Replace TPA, CLEAN TEST Rive at 1/2 normal cost.</p> <p>Quote</p> </div> </div>					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, replacement, or replace the					
				Sub Total:	.00
				Est Sales Tax:	.00
				Grand Total:	\$ .00

RECEIVED  
DEC 06 2011

BY: .....

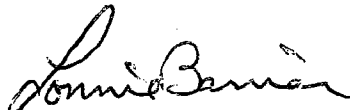
<http://mail.aol.com/34561-111/aol-6/en-us/mail/get-attachment.aspx?uid=2...> 11/11/2011

To: Remington

From: Lonnie Barrier

Subject: Service Request # SR00003525

1. I am returning this rifle for evaluation and repair. I bought this rifle for my son on 11/18/02. I have attached a photocopy of the original receipt, but it is too faded to read completely.
2. While sighting this rifle in prior to deer season, the gun discharged when the safety was pushed from the safe to the fire position. The gun was in a rest but not positioned tightly on my shoulder. The unexpected recoil caused the safety lever to rip the skin off my thumb. My son was standing behind me and verified that my hand was not near the trigger or trigger guard when this happened. We also have been able to duplicate this problem several other times with the gun unloaded.
3. At this time, we cannot use this gun as it is not safe. I have read that other Remington Model 700's have had similar problems. Please evaluate this gun and contact me concerning your findings and solutions. I can be reached by cell phone at 704-798-1074.
4. The return address for the gun is listed below:  
Lonnie Barrier  
8265 Bringle Ferry Road  
Salisbury, NC 28146
5. Your prompt service will be appreciated.

  
Lonnie Barrier



IS6445610  
700  
RE00240A61

