

Remington Arms Co., Inc.
Product Service
Legal Case #:7097

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
252252	1/3/2012	12/16/2011	1/4/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tim	Blair	137 Plains Rd	Westford	VT	05494		C 802-782-5345

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

12/16/11: Customer called in. He said the gun will fire on safe release every time. No injury or damage reported. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700ML/50 CAL	27580	ML019456	WQ	8/12/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	TWO PIECE BASE	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34	1/25/2012				

12/16/11: Mailing ARS & forms. df 1/12/12: Per Ilion - Safety not functioning. TA dirty & rusty. Replace TA, check over, clean @ n/c. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/4/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4013	Broken or Missing Parts	SAFETY SWITCH IS BROKEN
Barrel	Description		24" 50 CAL SS
	Date Code		WQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn;	

	Condition	Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Abused; Not Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SAFETY NOT WORKING.TA DIRTY,RUSTY. WILL FIRE WITH SAFETY ON
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

frmRepairMain - FGI Repairs

FileAdd RepairEstimate RepairExpedite RepairInquiryRepair ToolsCSR ToolsReportsTable MaintenanceSystemLocation

frmREInquiry - Repair Inquiry

Repair Number: RE00252252Serial: ML019456 Model 700ML .50 CAL Produced: 08/12/1996 Repair CNT: 2 SKU: 27580Repairman:Status: New 12/16/2011 12:11:41 PM

Verify RepairHigh Priority

ADDRESS INFORMATION

Customer

Name: TIM BLAIRAddress 1: 137 PLAINS RDAddress 2:PO Box:City: WESTFORDState: VT Zip Code: 05494Country: US

☒ Received from

Return To

Name: TIM BLAIRAddress 1: 137 PLAINS RDAddress 2:PO Box:City: WESTFORDState: VT Zip Code: 05494Country: US

☐ Received from

FFL:01011900

Contact / ConditionProblemsEstimateHistory / StatusShipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE...

Problems Found

Code	Desc
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Repair Notes

Repairman's Comments

Safety NOT FUNCTIONING.
T.A. Dirty + Rusty. Replace
TPA, check over, CBAK AT N/C

CSR Comments#230145
Product Service # 7097 - FSR

RefreshClose

ML019456
Model: 700ML

RE00252252

PS 22829

Wednesday, Jan 4 2012 3:37 AM

ARS LABEL REQUEST FORM

DATE: 12/16/2011	Service Request # SR00006875
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm email address: I WILL MAIL LABEL	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	TIM BLAIR 137 PLAINS RD WESTFORD, VT 05494 US SR00006875 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 DEC 16, 2011 ACT WT 10.0 LBS #PK 1
 SVC GND COM BL WT 10.0 LBS
 TRACKING# 1Z4XX5969066987116 ALL CURRENCY USD
 REF 1:SR00006875
 REF 2:

HANDLING CHARGE 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:	SVC T/P USD
DV 0.00	COD 0.00 RS 0.50
DC 0.00	DGD 0.00
AH 0.00	PR 0.00 ROD 0.00
TOT PUB CHG 7.94	PUB+HANDLING 7.94

ATTN: Product Service	
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