

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6497

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
238858	8/24/2011	8/25/2011	8/25/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	2390 Niles Cortland Rd	Warren	OH	44484		W 330-544-5800
Incident		Douglas	Burdette	8920 Herbwert Rd	Canfield	OH	44406		H 330-518-2894

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	Fires when safety is disengaged	Concern:1007 Fired on Safe Release		
C				

9/7/11 Per letter with rifle, gun fires when safety is disengaged.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27533	E6485223	DS	9/28/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC	TWO PIECE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

9/7/11 Per Ilion, trigger assm set screws altered. Trigger has no return. Replace TPA, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/25/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		DS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	NO TRIG RETURN WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



6497

**Service Request**  
**Service Order # 4161**

24"  
DS9/9  
1.5#  
0.14

**SHIPPED TO VENDOR/STORE:**

Remington Arms Co FFL# 1-56-02461  
870 Remington Dr

Madison, NC 27025

Attn:

Date Shipped: 08/17/2011

Phone: (800) 243-9700

**RETURN SHIP TO:**

Gander Mountain, FFL# 4-34-155-01-0B-01165  
Attn: Gun Parts Dept.  
2390 Niles Cortland Rd.  
Warren, OH 44484

**FIREARM INFORMATION:**

Manufacturer: Remington Arms Co Inc.

Model: 700

Type: Rifle

Cal/Ga.: 7mm

Serial Number: e6485223

Cased?: ☐

**DESCRIPTION OF ITEM RETURNED:**

700

**REASON FOR RETURN:**

gun fires when safety is disengaged

**ATTENTION VENDOR**

Please contact me with any questions or concerns.

**Dan Murphy**

**(330) 544-5800**

**BILLING INFORMATION:**

Please include the service order number on all invoices and correspondence:

**SHIP TO ABOVE ADDRESS**

Forward all invoices to: **GANDER MOUNTAIN COMPANY**

**ATTN: CINDY KILBRIDE**

**180 E. Fifth Street Suite 1300**

**St. Paul, MN 55101**

**RECEIVED**  
**AUG 31 2011**

BY:.....

Serial Number:

**E6485223**

Model: **700**



**RE00238858**

T.A. set screws altered.  
TRIG has no return.  
Replace TPA, clean & test  
Rise at 1/2 normal cost.

Quote

# Gunsmith SO# 4161

GM#190 - Youngstown  
2390 Niles Cortland Rd.  
Warren, OH 44484  
(330) 544-5800  
Gunsmith: Dan Murphy



**\* Transferred Status \***

CUSTOMER INFORMATION:	
Home #: (330) 518-2894	Day #:
Name: burdette, douglas	
Address: 8920 herbwert rd	
canfield, OH 44406	

DATES:	
Acquired:	08/15/2011
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer: Remington Arms Co Inc.	Type: Rifle	Serial Number: e6485223	
Model: 700	Cal/Ga.: 7mm	Firearm Value: \$0.00	Cased?: <input type="checkbox"/>

Description: rem mod 700 w/bushnell scope and tripod Condition: used/ good cond

Service Description: gun fires when safety is pushed off. Happened 2 out of 5 times.

LABOR		
UPC	Description	Amount
Labor Sub Total:		\$0.00

Labor Notes:

PARTS		
UPC	Description	Amount
Parts Sub Total:		\$0.00

Parts Notes:

<b>Any quotes are ESTIMATES. Customer MUST be present at time of pickup.</b>	TOTALS	
	Labor Sub Total:	\$0.00
	+ Parts Sub Total:	\$0.00
	Total:	\$0.00
	- Deposit Amount:	\$0.00
Amount Due:		\$0.00

**\* Does not include Sales Tax \***

The Child Safety Lock Act of 2005 states "It is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_





