Part

Remington Arms Co., Inc.
Product Service
Legal Case #:6830

Legal Case #:6830 Case Information **Date Opened** Date Opened(PS) **Date Closed** Incident Date Pre Lit Lit Obsolete 11/10/2011 11/11/2011 Customer Information Business First Name Last Name Street City State Zip Age Contact H 336-376-5051 5421 Mineral Springs Rd Incident Tim Burke Graham NC 27253 C 336-264-1997 Incident Information Claims Medical Treatment **Medical Status** Codes Repair Est. PΙ Other - Unexamined PD Cause:4079 Unknown Concern:1007 Fired on Safe Release S C FSR - twice 11/11/11: Customer called in. He stated he was sighting rifle in on 11/10/11 & he had the safety on, pulled the trigger & nothing happened. He laid the rifle down on his truck & took the safety off & the gun fired. No damage, No injury. He stated this was the 2nd time it's happened with this rifle. He stated he is the original owner, the gun has never been to a gunsmith, it's clean & not rusted. df Firearm Information Model/Ga. **DOM** Mfg. **Type** SKU Serial Bbl. 700/270 WIN G6397508 6/16/2004 12:09:32 AM CF/BA 27301 Remington **Date Purchased** Where Purchased Accessories Original Owner DICK S SPORTING GOODS Y Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Cash Date Reim. Date Cash Release of Claims Release Date Settlement Reimbursement Settlement APV APV Repair/Replacement Repair/Replacement Cost Date 11/11/11: Mailing ARS & forms. Box sent from Madison office. df Examination[Remington/CF/BA]

Code

Sub-Part

Comment

## ARS LABEL REQUEST FORM

DATE:	11/11/2011	Service Request #	SR00003580
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

**Business:** 

Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com

## LABEL INFORMATION

MAIL LABEL TO:

TIM BURKE

5421 MINERAL SPRINGS RD GRAHAM, NC 27253 US

SR00003580

Email:

**RETURN ITEM TO:** 

ILN

Arms Services



AXX596 NOV 15, 2011 ALL CURR USD SVC GNDCOM TRACKING# 1Z4XX5969067641300 REF 1:SR00003580 REF 2: 1 OF 1 SVC T/P USD HANDLING CHARGE 0.00 SINGLE-PIECE PUB RATE CHRGS: RS 0.50 SD 0 00 Ø 00 SP 0.00 0.00 00.0 VQ DGD PUB+HANDLING 0.00 9.04 DC 0.00 PR AH 0.00 TOT PUB CHG 9.04

**ATTN: Product Service**