

Remington Arms Co., Inc.
Product Service
Legal Case #:7007

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249305	12/6/2011	12/7/2011	12/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Clark	37336 Gorgia Dr	Frankford	DE	19945		E.jclarkbb@mediacombb.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires on safety release	Concern:1007 Fired on Safe Release	Unknown	
C				

12/26/11 Per note with rifle, gun fires when you take trigger off. Can not lift bolt when safety is on.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6603988	KQ	5/1/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	HERMANS SPTS CARTERET NJ	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	12/26/2011				

12/26/11 Per Ilion, could not duplicate concern. Trigger assm set screws altered. Replace TPA, clean and test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/7/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		KQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00005069		Serial Number / Description A6603988 Model 7		Date of Request: 11/29/2011 Date Printed: 11/29/2011	
Customer: JAMES CLARK 37336 GORGIA DRIVE FRANKFORD, DE 19945 US Email: JCLARKBB@MEDIACOMBB.NET			Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION					
Service Request Section GUN HAS BEEN TO WILLIAMS GUNSIGHT FOR TRIGGER PROGRAM AND THE BOLT LOCK WAS NOT REMOVED. PLEASE REPLACE TRIGGER. Gun fires when you take trigger off. Can not lift Bolt when safety is on.					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
A6603988 Model: 700 RE00249305 could not duplicate concern T.A. set screws altered. replace TPA, CLEAN + TEST Rva under DLP Ron + 20.00 + ship					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the Quote RECEIVED DEC 13 2011					
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00					







