

Remington Arms Co., Inc.
Product Service
Legal Case #:6711

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
244043	10/20/2011	10/21/2011	10/21/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	2100 S Randall Rd	Geneva	IL	60134		W 630-845-0505
Incident		Roger	Clark	425 Hamilton Dr	Wheaton	IL	60189		H 312-498-6305

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired on bolt closing	Concern:1008	Fired on Bolt Closing	Unknown
C				

10/28/11 Per note with rifle, owner says gun has fired upon closing of bolt and releasing of safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6485317	EU	10/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	VAN CAMP HDWE IND IND		U			

CONCERN:FBC,FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	10/28/2011				

10/28/11 Per Ilion, trigger assm very dirty and rusty, trigger guard damaged. Replace TPA, clean, test fire under BLSM program price of \$20 + shipping. Replace trigger guard with used in good condition.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/21/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	TRIG GUARD DAMAGED,APPEARS DURING TRANSIT
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY,RUSTY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	True	SEALANT REMOVED
	Sub-Assembly	M/700 Bolt Lock	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00244043	Serial Number / Description 6485317 Model 700 Center Fire Caliber: 7 MM REM MAG	Date Received: 10/20/2011 Estimate Date: 10/21/2011 Date Printed: 10/31/2011
Customer: GANDER MOUNTAIN ATTN CINDY KILBRIDE 180 E 5TH ST SUITE 1300 SAINT PAUL, MN 55101 US	Return To: GANDER MOUNTAIN 2100 S RANDALL RD GUN PARTS DEPT GENEVA, IL 60134 US	

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp.Date _____
 Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____

If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWAR <i>10/31 Emailed to R. Christensen</i>

Technician Comments
 trigger assm very dirty,rusty trigger guard damaged.replace trigger plate assm,clean and test fire rigger guard with a used in good condition

ESTIMATE (note: C.O.D./Shipping and Handling Charges are)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00
Est Sales Tax: .00



6701

Service Request

Service Order # 8522

24"
Euphonia
4#
.009

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 10/16/2011 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-36-089-01-0B-0106
Attn: Gun Parts Dept.
2100 S. Randall Rd.
Geneva, IL 60134

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700 BDL

Type: Rifle
Cal/Ga.: 7mm

Serial Number: 6485317
Cased?:

DESCRIPTION OF ITEM RETURNED:

REMINGTON ARMS 700 BDL 7MM RIFLE S/N 6485317 DINGS IN STOCK, SCRATCHES UNDER SIDE MID BARREL.

REASON FOR RETURN:

OWNER SAYS GUN HAS FIRED UPON CLOSING OF BOLT AND RELEASING OF SAFETY. HE SAYS HE HAS SPOKEN WITH REMINGTON AND WAS DIRECTED TO SHIP GUN TO FACTORY FOR UPGRADE OF TRIGGER

ATTENTION VENDOR

Please contact me with any questions or concerns.

Harley McComb
(630) 845-0505

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
OCT 26 2011

BY:

T.A. very dirty + rusty, Trig. guard damaged - replace TPA, clean + oil. Fine under BLP for \$20.00 + ship. Replace Trig guard w/used, in good cond.

Serial Number:

6485317

Model: **700**



RE00244043

Gunsmith SO# 8522

GM#284 - Geneva FFL# 3-36-01061
 2100 S. Randall Rd.
 Geneva, IL 60134
 (630) 845-0505
 Gunsmith: Harley McComb



*** Firearm Copy ***

CUSTOMER INFORMATION	
Home #: (312) 498-6305	Day #:
Name: CLARK, ROGER	
Address: 425 HAMILTON DRIVE	
WHEATON, IL 60189	

DATES	
Acquired:	10/15/2011
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION			
Manufacturer: Remington Arms Co Inc.	Type: Rifle	Serial Number: 6485317	
Model: 700 BDL	Cal/Ga.: 7mm	Firearm Value: \$0.00	Cased?: <input type="checkbox"/>

Description: RIFLE Condition: GOOD, DINGS IN STOCK, SCRATCH UNDER MID BARREL

Service Description: SEND TO REMINGTON FOR SAFETY RECALL

LABOR		
UPC	Description	Amount
Labor Sub Total:		

Labor Notes:

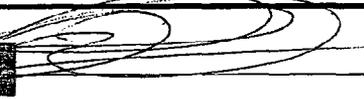
PARTS		
UPC	Description	Amount
Parts Sub Total:		

Parts Notes:

<p>All prices are estimates and are subject to change</p>	TOTALS
	Labor Sub Total:
	+ Parts Sub Total:
	Total:
	- Deposit Amount:
Amount Due:	

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferees (buyer's) for a nominal fee. Transferees may also supply their own secure gun storage or safety device.

SIGNATURE  DATE 10/15/11







