

Remington Arms Co., Inc.									
Product Service									
Legal Case #:7162									
Case Information									
RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete		
250504	12/15/2011	12/28/2011	12/28/2011						
Customer Information									
Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Heston	Clough	737 Hill Ave	Rainbow City	AL	35906		E hccoonhunter@yahoo.com
Incident Information									
Claims		Codes		Repair Est.	Medical Treatment	Medical Status			
PI									
PD		Cause:4038		Could Not Duplicate Concern					
S		Fires on safe release		Concern:1007		Fired on Safe Release		Unknown	
C									

per SR5356: fires when going from safe to fire.

Firearm Information									
Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM			
Remington	CF/BA	700/3006 SPRG	20000	A6608805	KQ	5/1/1978			
Date Purchased	Where Purchased	Accessories	Original Owner						
	KEI K MART NEWNAN GA		U						

CONCERN: FSR

Ammunition Information - None Defined									
Other Products Information - None Defined									
Settlement									
Remington/700/CF/BA									
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV			
Replace TPA under SMP									
	Repair/Replacement Cost	Repair/Replacement Date							
	\$29								

per lilon: could not duplicate concern. TA dirty & sticky. Quote to replace TPA clean & test fire under BLP for \$20 + shipping.

Examination[Remington/CF/BA]									
Part	Sub-Part	Code	Comment						
Examination	Examiner		B.TRAVIS						
	Exam Date		12/28/2011						
	Product Type		RF						
	Action Type		A						
	Assigned To		T.NAGLE						
Cause	4038	Could Not Duplicate Concern							
Barrel	Description		22" 3006 SPRG						
	Date Code		KQ						
	Bore Plugged	False							
	Bulged	False							
	Fired	False							
	Fired while Obstructed								
	Muzzle/Crown Condition	Slightly Worn; Functioning							
Firing Pin	Slightly Worn; Functioning								

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY.STICKY
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS YOUR RECORDS.

Service Request Number	Serial Number	Description	Date of Request	Printed
SR00005356	A6608805		12/01/2011	12/01/2011
Customer:		Destination:		
HESTON CLOUGH		Arms Services		
737 HILL AVE		14 Hoefler Ave		
RAINBOW CITY, AL 35906 US		Ilion, NY 13357 US		
Email: hccoonhunter@yahoo.com		Email:		

22"
KQ5/78
7#
1008

7162

Pat

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep. returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return	
M240 - BOLT LOCK SAFETY MODIFICATION	
Service Request Section	
Fires when going from safe to fire.	

I need this gun Back on December 20, 2011 I have a hunting Trip to go on, on the 23 of December please

thank you for your Help
Heston Clough

JAN 4 2012

A6608805
Model: 700



RE00250504

Est Sales Tax: .00
Grand Total: \$.00

could not duplicate concern.
T.A. dirty & sticky. Apher TPA,
clean + Test fire under BLP
Ron \$ 20.00 + ship
Quote





