

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6393

## Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
|     |             | 7/25/2011       |             |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street     | City   | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|------------|--------|-------|-------|-----|----------------|
| Incident |          | Charles    | Collins   | PO Box 176 | Lackey | KY    | 41643 |     | H 606-358-4493 |

## Incident Information

| Claims | Codes                              | Repair Est. | Medical Treatment | Medical Status |
|--------|------------------------------------|-------------|-------------------|----------------|
| PI     |                                    |             |                   |                |
| PD     | Cause:4079 Other - Unexamined      |             | Unknown           |                |
| S      | Concern:1008 Fired on Bolt Closing |             |                   |                |
| C      | FBC while dry firing               |             |                   |                |

7/25/11: Customer called in. He stated that his firearm had a FBC while dry firing. df

## Firearm Information

| Mfg.           | Type                       | Model/Ga.   | SKU            | Serial   | Bbl. | DOM       |
|----------------|----------------------------|-------------|----------------|----------|------|-----------|
| Remington      | CF/BA                      | 700/17 REM  | n/a            | A6863418 |      | 9/29/1980 |
| Date Purchased | Where Purchased            | Accessories | Original Owner |          |      |           |
|                | SUMMERS HDW JOHNSON CTY TN |             | N              |          |      |           |

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
|            | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|            |                         |                         |               |                 |                |               |

7/25/11: Mailing ARS, letter, form. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

|   |           |                           |        |
|---|-----------|---------------------------|--------|
| DATE:   | 7/25/2011 | REQUESTED BY:             | Dell   |
| QUANTITY:   | 1         | WEIGHT PER PKG:           | 10 lbs |
| <b>PLEASE CHECK ONE:</b><br>MEDIA<br>COORDINATOR<br>TO MAIL |           | I WILL MAIL <b>XXXXXX</b> |        |
| DESCRIPTION: Ref# 6393<br>rifle                             |           |                           |        |

## LABEL INFORMATION

|   |
|---|
| MAIL LABEL TO: Charles Collins<br>PO Box 176<br>Lackey, KY 41643<br>Phone: 606-358-4493 |
| RETURN ITEM TO Remington Arms<br>Attn: Product Service<br>Ilion, NY                     |

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**

4XX596 JUL 25, 2011 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969065874376  
REF 1: CHARLES COLLINS/CD/DMF  
REF 2: REF#6393/RIFLE

|                             |              |             |  |
|-----------------------------|--------------|-------------|--|
| HANDLING CHARGE 0.00        |              | SVC T/P USD |  |
| SINGLE-PIECE PUB RATE CHRG: |              |             |  |
| DV 0.00                     | COD 0.00     | RS 0.50     |  |
| DC 0.00                     | DGD 0.00     | SD 0.00     |  |
| AH 0.00                     | PR 0.00      | SP 0.00     |  |
| TOT PUB CHG 9.12            | PUB+HANDLING | 9.12        |  |