Remington Arms Co., Inc. Product Service Legal Case #:6782

Case Information

Date Closed RE# **Date Opened** Date Opened(PS) Obsolete **Incident Date** Pre Lit Lit 11/1/2011 11/2/2011 11/2/2011 245351

Customer Information

Business First Name Last Name Street City Zip Type State Contact Age Cook 130 Cutstore Ct Incident Burt Fayetteville GA 30215 H 770-365-1099

Incident Information

Claims Codes Repair Est. **Medical Status** Medical Treatment

ΡI

PD Cause: 4015 Improper Maintenance Unknown S Concern: 1008 Fired on Bolt Closing Fired on bolt closing

11/16/11 Per note with rifle, the hammer will drop (not always) when he cycles the bolt to the down position. Rifle used very little since 1980.cm

Firearm Information

Mfg. Model/Ga. SKU Serial Bbl. DOM Type Remington CF/BA 700/3006 SPRG n/a 6527028 AW 3/1/1972 **Date Purchased** Where Purchased Accessories **Original Owner** J S OHSMAN HOUSTON TEXAS TWO PIECE BASE N

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Cash Reim. Cash Settlement Release of Claims Release Date Reimbursement Settlement Date APV Date APV

Per Ilion, replace TPA, clean, test fire at BLSM program price

> Repair/Replacement Repair/Replacement Cost Date

42.40

11/16/2011

11/16/11 Per Ilion, trigger assm dirty and sticky, parts work sluggish. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		11/2/2011
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		AW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructe	ed	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6782&Type=Case

11/16/2011

	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description]	M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.006
Sear	Notch	Slightly Worn; Functioning	
	T	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Puli	Select	8.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



FACTORY REPAIR INSTRUCTIONS							
(NOTE: Please print and complete this form, and then include it with your firearm.)							
MODEL NUMBER: 700 BOL SERI	IAL NUMBER: 659 6527028						
Are you the original owner?: VES NO							
Address (no PO Boxes): 130 Cotstone CT							
	ate: GA Zip: 30215						
Phone (Daytime): 770 365 1099 Fax:							
Please describe your problem: The hanner will drop (not always) when							
I cycle the bolt to the down							
position. This resulted in one							
accidental fiving, although no one							
was injured.							
& This gin his been used very little							
since 1980 - Less than 50 rounds							
Ammunition Information:							
Manufacturer:	Type:						
Other (i.e. bullet weight/type, shot size, powder):							
Handload Information:							
Powder Used:	Powder Weight:						
Case/Hull Used:	Primer Used:						
Bullet Type/Shot Size:	Reloader Used:						
	M NOV - 8 2011 L						

PS 23107

Brand of cleaning solution used:

How often do you clean the bore? (Months or Number of rounds) after fring

How often do you clean the action? (Months or Number of rounds) after fired

How often do you clean the trigger assembly? (Months or Number of rounds)

Once a year if gun is

Brand of lubricant used:

How often do you lubricate the bore? (Months or Number of rounds) after cleaning

How of ten do you lubricate the action? (Months or Number of rounds) after cleaning

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Ship your INSURED firearm by either UPS or Parcel Post to:

H&R Firearms

Attn: Arms Service Repairs

14 Hoefler Avenue

6527028 Model: 700 RE00245351 IN YOUR FIREARM OR IN THE SAME BOX WITH THE I. IF YOU FEEL YOU MUST SEND SPENT SHELLS ID INCLUDE NAME, ADDRESS (WITH ZIP CODE), F YOUR FIREARM.

ing it.
Image in shipping and handling. Preferably
returned.)
loss or damage.
ide the box. Shipments without a proper

I Post. Remington is not responsible for purchase insurance from your carrier.

iidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

Ilion, NY 13357

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

T.A. dinty + sticky pants work sluggish. Repha TOA cleAN + TOST Cincumden BLP Con & ZO.00 + Ship







