

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6478

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
237952	8/15/2011	8/22/2011	8/22/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John L	Cosentino	805 West Tomichi Ave	Gunnison	CO	81230		W 970-596-4440 E johncosentino@gunnison.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when loading rounds in chamber	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing		Unknown
C				

8/29/11 Per letter with rifle, this rifle has discharged unexpectedly in the following situations: 1. while loading the rounds into the chamber with the safety on; 2. With the safety on and a round in the chamber and moving it from his shoulder to the front of his body; 3. With the safety on and a round in the chamber placing the rifle into an upright stand.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	C6586512	WK	8/21/1990
Date Purchased	Where Purchased	Accessories	Original Owner			
	ARKANSAS IMPORT & DISTRIB. CO.	SCOPE,RINGS,BASE,SLING	U			

CONCERN: UNEXPECTED DISCHARGES

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace with new 700 BDL						
Repair/Replacement Cost	Repair/Replacement Date					
301.00	9/6/2011					

8/29/11 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Replace TPA, clean, test fire at 1/2 normal cost.cm 9/6/11 Repair has been notated that the rifle was scrapped. Emailed Pence and he said that Anne Harper said she was refunding. Spoke with Cosentino and he said that Ben told him we would take care of when it came in and replace it. The rifle has been scrapped therefore I requested that Ilion order a new 700 BDL for Cosentino.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		WK
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,BASE,SLING

**Mitchell, Christy**

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**From:** King, Janice  
**Sent:** Tuesday, September 06, 2011 11:21 AM  
**To:** Mitchell, Christy  
**Subject:** RE: John L. Cosentino - PS # 6478

No record in SAP of sending him a check

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**From:** Mitchell, Christy  
**Sent:** Tuesday, September 06, 2011 11:00 AM  
**To:** King, Janice  
**Subject:** FW: John L. Cosentino - PS # 6478

Janice, I'm going to replace Cosentino's gun but wanted to be sure there was not a refund out there in his name also. I've received conflicting info so wanted to double check.

John Cosentino  
805 West Tomichi Ave  
Gunnison, CO 81230

I don't have an amount for you but I **would guess** it would be in the \$500-800 range.

Christy Mitchell

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**From:** Harper, Anne M  
**Sent:** Tuesday, September 06, 2011 9:43 AM  
**To:** Mitchell, Christy  
**Subject:** RE: John L. Cosentino - PS # 6478

Doesn't look like any of us did. We wouldn't though since it's a Product Service repair. I have no idea why Ron Pence would think I was refunding. I haven't touched this one looks like.

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**From:** Mitchell, Christy  
**Sent:** Tuesday, September 06, 2011 9:40 AM  
**To:** Harper, Anne M  
**Subject:** RE: John L. Cosentino - PS # 6478

237952. He just called and I need to know if a refund is in progress and get some of the paperwork for my file. Did anyone call him about the refund?

Christy Mitchell

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**From:** Harper, Anne M  
**Sent:** Tuesday, September 06, 2011 9:39 AM  
**To:** Mitchell, Christy  
**Subject:** RE: John L. Cosentino - PS # 6478

Do you have a repair number?

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**From:** Mitchell, Christy  
**Sent:** Friday, September 02, 2011 3:51 PM

**To:** Harper, Anne M  
**Subject:** FW: John L. Cosentino - PS # 6478  
**Importance:** High

Just checking with you on this one. Ron Pence scrapped the original gun and said you were refunding. There are no notes on the repair in history or notes from you so I wanted to see where this was at since it's a PS repair. I need to document my file on him.

Christy Mitchell

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**From:** Fulcher, Dell Marie  
**Sent:** Friday, September 02, 2011 11:13 AM  
**To:** Mitchell, Christy  
**Subject:** John L. Cosentino - PS # 6478  
**Importance:** High

Happy Friday!

This gentleman called & wants a call back concerning the quote the factory mailed to him. The voice mail said that he had a different understanding of what was going to be done to take care of him. He said he was an attorney.

Phone: 970-596-4440

Just a FYI - I had a case this morning where the guy got his quote & my phone call & called me - demanded that we fix his rifle at n/c.

Per Danny E. on that one - I can reduce his quote to \$37 but beyond that - we will have to consult with legal counsel. When we spoke with Lauren - she said that we shouldn't do anything that could affect current litigation. Whatever that means....

:)

**Dell Fulcher** | Consumer Affairs Administrator/Armorer School Administrator  
**Remington Arms Company, LLC**

870 Remington Dr., PO Box 700, Madison, NC 27025-0700

Phone: 1.800.243.9700 | Phone: 336.548.8686 | Fax: 336.548.7872 or 336.548.7883 | Email:

[dell.fulcher@remington.com](mailto:dell.fulcher@remington.com)

Freedom Group Family of Companies: Remington | Marlin | Bushmaster Firearms |  
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Khakis | EOTAC | Dakota Arms | Parker Gun

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# JOHN L. COSENTINO

## Attorney At Law

Member, Colorado, Massachusetts, Rhode Island Bar

805 West Tomichi Avenue  
Gunnison, Colorado 81230

Telephone 970-596-4440

Fax 970-641-5528/ Email: johncosentino@gunnison.com

August 9, 2011

596-4440

### REMINGTON

Ilion Firearms Plant & Custom Shop  
14 Hoefler Avenue  
Ilion, NY 13357

Re: Remington 700  
Serial # C6586512

Serial  
Number:

C6586512

Model: 700



RE00237952

Gentlemen,

After speaking with customer service on today's date enclose please find my 700 with Burris scope inside my black hard plastic rifle travel case.

I explained to Ben that the rifle has discharged unexpectedly in the following situations:

1. While loading the rounds into the chamber with the safety on;
2. With the safety on and a round in the chamber and moving it from my shoulder to the front of my body; lastly,
3. With the safety on and a round in the chamber placing the rifle into an upright stand.

The gentleman in customer service advised me that whatever it takes to repair the problem including the replacement of parts/trigger mechanism will be done to right the situation.

As an aside, I am a former Special Forces Green Beret so I am somewhat weapon savvy.

Thanking you in advance, I am  
Very Truly,

John L. Cosentino

could not duplicate concern  
T.A. dirty + rusty. replace TPA,  
clean + test fire at 1/2 normal  
cost

Quote

RECEIVED  
AUG 26 2011

BY:-----

24"  
WK 8/9  
S.5#







