

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4921

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/1/2010	11/15/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Hal	Davis	6302 Howell Cobb Ct.	Acworth	GA	30101		H 678-618-2930 E hald@mindspring.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

Customer sent in an email. He let his friend shoot his M/700. The rifle had FSR incident. No damage. No injury. Customer did have trigger adjusted by a gunsmith about a year ago. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM MAG	25803	C6441756		9/29/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	AIDCO DIVISION WAREHOUSE #2R		U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Gun came in under  
RE# 212034

Repair/Replacement Cost	Repair/Replacement Date

11/1/10: Sending ARS, ltr, form. df 11/15/11: Gun came into Ilion under RE# 212034 - no correspondence. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

<b>Reference #</b>
101022-000060
<b>Status</b>
Updated
<b>Assigned To</b>
Administrators
Dell -
<b>Product</b>
Firearms
<b>SLA</b>
Not specified
<b>Queue</b>
CSR
<b>Date Created</b>
10/22/2010 10:41 AM
<b>Initial Response</b>
None
<b>Last Updated</b>
10/27/2010 10:21 PM
<b>Customer SmartSense</b>
0 (on -3 to +3 scale)
<b>Staff SmartSense</b>
+1 (on -3 to +3 scale)

**700 Remington 7mm Magnum accidental discharge****Discussion Thread****Customer (Hal Davis)**

10/27/2010 10:21 PM

Hey Dell,

It is a model 700 in 7mm Magnum. Serial number C6441756. My address is 6302 Howell Cobb Court, Acworth, Ga 30101. Phone number is 678-618-2930.

**Response (Dell -)**

10/27/2010 10:36 AM

Dear Mr. Davis,

We would like the rifle to come into our Product Services Department at our factory for examination. Please reply back to me with the serial number of the rifle, caliber, your mailing address and phone number. We would like to send you a pre-paid shipping label for UPS to have the firearm come in. I will also include a form that you can fill out to let the examiner know exactly what happened, when this occurred and what you are expecting.

Sincerely,  
Dell

**Note (Daniel -)**

10/26/2010 10:59 AM

fwd to dell

**Customer (Hal Davis)**

10/22/2010 10:41 AM

Hey there,

I have and love a Remington 700 in 7mm Mag. I was sighting it in the other day and my friend was getting ready to shoot the gun when it discharged as he took off the safety. He didn't even touch the trigger. I have had a gunsmith lighten the trigger pull on the gun a year ago and haven't had this problem occur before. My friend said he looked up on the Internet and saw that this model has had some problems in the past. I am bringing this to your attention so that you can advise me as to what should be done to correct this defect. Please advise.

Thanks,  
Hal Davis

**Primary Contact****First Name:** Hal**Last Name:** Davis**Organization:****Login:** hald@mindspring.com**Title:****Contact Type:****Email:** hald@mindspring.com**Email - Alternate #1:****Email - Alternate #2:****Office Phone:****Mobile Phone:****Fax:****Assistant Phone:****Home Phone:****Street****City****State/Province****Postal Code****Country****Additional Information**

4921

