

Remington Arms Co., Inc.
Product Service
Legal Case #:6900

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
247705	11/22/2011	11/23/2011	11/23/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bryan F	Edens	259 East Side Rd	Burns	TN	37029		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

12/8/11 Per letter with rifle, Edens bought this gun new and has had it fire on safety release. He took it to Bass Pro and they told him to oil the trigger and it would prevent it. That worked for a couple of shots and now the gun fires every time he takes the safety to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	29709	S6445909	OW	7/22/2002 2:39:45 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN	TWO PIECE BASE,RINGS,SCOPE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/8/11 Per Ilion, trigger assm very dirty and sticky. Trigger is binding. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/23/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 270 WIN
	Date Code		OW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn;	

	Condition	Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY AND STICKY TRIGGER BINDING WILL FOLLOW DOWN
	Pull	---Select---	9.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,RINGS,SCOPE

24"
0W 7/07
9.5#

6900

November 10, 2011

Bryan F. Edens
259 East Side Road
Burns, TN 37029

Remington Arms
Att-Repair Services (SR02817)
Ilion, NY 13357

To Whom It May Concern:

I currently own a 2001 Remington Model 700 .270 (serial number S6445909). I bought this gun new and have been the only owner. A couple years ago I noticed when I would take the safety from safe to fire the gun would discharge. It started out doing this sporadically until recently. I took the gun to Bass Pro who told me that oiling the trigger mechanism would prevent sudden discharge. That only worked for a couple shots. Now the gun fires every time I take the safety from safe to fire. This is a real safety concern and has potential to get someone killed. I want this problem fixed so I can enjoy the outdoors again. Thank you for your time

Best regards,

Bryan F. Edens

Bryan F. Edens

Serial
Number:

S6445909

Model: **700**



RE00247705

T.A. very dirty & sticky. Trigger
is binding. Replace TPA,
clean & test fire at 1/2 normal
cost.

Quote
RECEIVED
NOV 29 2011

BY:.....







