Remington Arms Co., Inc. Product Service Legal Case #:6669

Case Information RE# Date Opened Date Opened(PS) **Date Closed Incident Date** Obsolete Pre Lit Lit 10/10/2011 242939 10/11/2011 10/11/2011 **Customer Information** Type **Business** First Name Last Name Street City Zip Contact State Age W 570-668-1080 308 W. Broad St. Reporter Ed's Sport Shop Ed's Sport Shop Tamaqua 18252 F 570-668-6144 Incident Information Claims Codes Repair Est. Medical Treatment Medical Status PΙ PD Cause:4038 Could Not Duplicate Concern Unknown Concern:1020 Fired on Bolt Opening C Fired on Bolt Opening Dealer sent gun in for consumer. Consumer stated that rifle is firing when the bolt is opened. df Firearm Information Model/Ga. SKU DOM Mfg. Bbl. Serial Type 700/7MM REM MA 6810774 12/1/1974 Remington CF/BA n/a **Date Purchased** Where Purchased Accessories **Original Owner** U CONCERN:FIRES ON BOLT OPENING Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Reim. Date Cash Date Cash Settlement Release of Claims Release Date Reimbursement Settlement APV APV Per Ilion - Quote to repair under BLM Repair/Replacement Repair/Replacement Cost Date \$33.40 10/18/2011 10/18/11: Per Ilion - Could not duplicate concern. TA dirty & sticky, set screws altered. Replace TA, clean & test fire under BLM - quote. I spoke to Mike @ store & he said they apprvd & mailed payment to us. df ination[Paminatan/CE/BA]

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Part	Sub-Part	Code	Comment	
Examination[Remington/CF/BA]				

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		10/11/2011
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		24" 7MM REM MAG
	Date Code		XY
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

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10/18/2011

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Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overali	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.006
	Notch	Slightly Worn; Functioning	
	T	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	Select	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

6669

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Model Number:	Serial Number:				
700LH	6810774				
Name:	Date of Purcha	se:			
Michael Coogan	UNKNOWN				
Address (no PO I	Address (no PO Boxes):				
308 W. Broad St.	308 W. Broad St.				
City:	State: PA	<b>Zip:</b> 18224			
- Tamaqua	Otate. JA				
Phone (Daytime):	<b>Fax:</b> 5706686144				
5706681080	I da. 3700080144	)			
E-mail Address:	E-mail Address: mikec@edssportshop.com				
Please describe y	Please describe your problem:				
11 . 1	Customer complains of the rifle firing when safety is disengaged.				
Also, most	Also, mostly coccurs when opening				
The bolt	the bolt after taking Sefety off.				
	Could not duplicate co vice T.A. durty + Sticky set & Chew ALTERED. Replace TOA clear				
,	actered.	implace TPA clep N +			
A CONTRACTOR OF THE PARTY OF TH	Tell KI	u under BLP to M			
	<u></u>	+ Ship			
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	E OR SPEN	IT SHELLS IN YOUR			
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IF YOU FEEL YOU MUST SEND

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arm by either UPS or Parcel Post. incining to the House esponsible for damage or loss

OCT 1 3 2011

tp://remington.com/pages/support/general-repair-form.aspx

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