

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6673

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
243035	10/11/2011	10/12/2011	10/12/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gregory J	Fries	1833 N. Circle Dr	Colorado Springs	CO	80909		H 719-632-4036 E georgine7@msn.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	has discharged when unloading	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				
10/19/11 Per letter with rifle, the gun has discharged on its own 3 times while he was attempting to unload a round from the chamber.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6827797	RV	11/1/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	33.86	10/19/2011				

10/19/11 Per Ilion, could not duplicate concern. Trigger assm dirty and set screws altered. Trigger not returning properly. Replace TPA, clean and test fire under BLSM program price of \$20 + S&H.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/12/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		RV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,TRIG NOT RETURNING PROPERLY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

6673

22"  
RM 11/99  
3#  
010

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700LH	Serial Number: A6827797
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Name: GREGORY J. FRIES	Date of Purchase: APRIL 2010
Address (no PO Boxes): 1833 N. CIRCLE DRIVE	
City: COLORADO SPRINGS	State: CO Zip: 80909
Phone (Daytime): 719-632-4036	Fax: 719-632-8172
E-mail Address: GEORGINE7@MSN.COM	
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: THE GUN HAS DISCHARGED ON ITS OWN 3 TIMES WHILE I WAS ATTEMPTING TO UNLOAD A ROUND FROM THE CHAMBER	
Ammunition Information:	
Manufacturer: WINCHESTER	Type: 30-06 POWER POINT
Other (i.e. bullet weight/type, shot size, powder):	180 GR
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: OUTERS	
How often do you clean the bore? (Months or Number of rounds) after each use	
How often do you clean the action? (Months or Number of rounds) after each use	
How often do you clean the trigger assembly? (Months or Number of rounds) once a year	
Brand of lubricant used: HOPPES	

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BY: .....

How often do you lubricate the bore? (Months or Number of rounds)	<i>After each use</i>
How often do you lubricate the action? (Months or Number of rounds)	<i>After each use</i>
How often do you lubricate the trigger assembly? (Months or Number of rounds)	<i>Once a year</i>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
<i>none</i>	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>REMINGTON ARMS CO., INC</b> <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>	

IN YOUR FIREARM OR IN THE SAME BOX WITH THE  
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE  
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.  
amage in shipping and handling. Preferably,  
be returned.)  
loss or damage.  
de the box. Shipments without a proper  
ost. Remington is not responsible for  
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*could not duplicate concern  
T.A. dirty + set screws altered.  
Trig. not returning properly.  
Replace TPA, clean + test fire  
under 30% Ron \$ 20.00 + ship*

*Quote*

Serial Number:

**A6827797**

Model: **700**



**RE00243035**









