

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6807

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
245900	11/7/2011	11/8/2011	11/8/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	1912 Skibo Rd	Fayetteville	NC	28303		W 910-487-4036

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fired on safety release	Concern:1007 Fired on Safe Release		
C				

11/28/11 Per note with rifle, customer says gun fired when safety taken off. Did not want scope removed.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	26039	G6202264	XV	12/5/2001 11:38:12 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HENRYS TACKLE LLC	SCOPE,SEE THRU RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

11/28/11 Per Ilion, could not duplicate concern. Trigger assm lightly rusted. Trigger return is sluggish. Replace TPA, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/8/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		XV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	LITE RUSTING TRIG RETURN IS SLUGGISH
	Pull	---Select---	6.5#
	Altered	False	

	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,SEE THRU RINGS

# Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00245900	<b>Serial Number / Description</b> G6202264 Model 700 Center Fire Caliber: 7 MM REM MAG	<b>Date Received:</b> 11/04/2011 <b>Estimate Date:</b> 11/08/2011 <b>Date Printed:</b> 11/28/2011
<b>Customer:</b> GANDER MOUNTAIN ATTN CINDY KILBRIDE 180 E 5TH ST SUITE 1300 SAINT PAUL, MN 55101 US		<b>Return To:</b> GANDER MOUNTAIN 1912 SKIBO ROAD FAYETTEVILLE, NC 28314 US

Please Circle One:  
VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: ( ) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

## Problems

### Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

### Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

## Technician Comments

could not duplicate concern. trigger assm lightly rusted, trigger return is sluggish. replace trigger plate assm, clean and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00	
4000115	Service	GR-ESTIMATED CHARGE	1	Billable	1	28.00	0	28.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

11/28 Emailed to Roy.  
cm

Sub Total: 86.50  
Est Sales Tax: 3.06

Total: 89.56



**Service Request**  
**Service Order # 4274**

24"  
XV 12/01  
65\*

6807

**SHIPPED TO VENDOR/STORE:**

Remington Repair FFL# 6-16-00727  
14 Hoefler Ave

Ilion, NY 13357

Attn: REPAIR

Date Shipped: 10/31/2011

Phone: (800) 243-9700

**RETURN SHIP TO:**

Gander Mountain, FFL# 1-56-000-00-00-03488  
Attn: Gun Parts Dept.  
1912 Skibo Road  
Fayetteville, NC 28303

**FIREARM INFORMATION:**

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: G6202264

Model: 700

Cal/Ga.: .7mm

Cased?: ☐

**DESCRIPTION OF ITEM RETURNED:**

REM 700 SER.# G6202264 WITH SIMMONS SCOPE

**REASON FOR RETURN:**

CUSTOMER SAYS GUN FIRED WHEN SAFETY TAKEN OFF DID NOT WANT SCOPE  
REMOVED.  
THANKS

**ATTENTION VENDOR**

Please contact me with any questions or concerns.

**Walter Jackson/Randal Stroud**

**(910) 487-4036**

**BILLING INFORMATION:**

Please include the service order number on all invoices and correspondence:

**SHIP TO ABOVE ADDRESS**

Forward all invoices to: **Gander Mountain**  
**Attn: Roy Christensen**  
**6801 120th Ave**  
**Kenosha, WI 53142**

**RECEIVED**  
**NOV 14 2011**

BY: \_\_\_\_\_

Serial Number: **G6202264**

Model: **700**



**RE00245900**

could not duplicate concern  
T.A. lightly rusted. Trig. return  
is sluggish. Repha TPA, clean  
+ test fire at 1/2 normal cost.

@aote







