

Remington Arms Co., Inc.
Product Service
Legal Case #:6897

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
247676	11/22/2011	11/23/2011	11/23/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	66 Mall Pkwy	Pennsdale	PA	17756		W 570-546-1040

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired when safety released	Concern:1007	Fired on Safe Release	Unknown
C				

12/8/11 Per note with rifle, customer states that the firearm fired when the safety was switched to the fire position without the trigger being pulled. Claims it happened 4 times out of 10 rounds.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	B6274031	BB	1/1/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORNICKS HD JOHNSTOWN PA	TWO PIECE BASE,RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
Repair/Replacement Cost	Repair/Replacement Date					
55.62	12/8/2011					

12/8/11 Per Ilion, trigger assm dirty and sticky. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/23/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		BB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,RINGS



6897

Service Request

Service Order # 5185

22"
B01/8
3.5#
.006

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 11/16/2011

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 8-23-041-01-7B-01570
Attn: Gun Parts Dept.

66 Mall Parkway
Pennsdale, PA 17756

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Model: 700LH

Type: Rifle

Cal/Ga.: .270cal

Serial Number: B6274031

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

700

REASON FOR RETURN:

Customer states that the firearm fired when the safety was switched to the fire position without the trigger being pulled. Claims it happened 4 times out of 10 rounds.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Scott Letterman

(570) 546-1040

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

T.A. Dirty & sticky. Up to TPA,
clean + test fire under BCP
for \$20.00 + ship

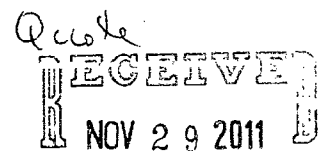
Serial Number:

B6274031

Model: **700**



RE00247676



BY:

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	11/22/2011
RE00247676	B6274031	Estimate Date:	11/28/2011
	Model 700 Center Fire Caliber: 270 WIN LEFT HAND	Date Printed:	12/08/2011

Customer:

GANDER MOUNTAIN
ATTN CINDY KILBRIDE
180 E 5TH ST SUITE 1300
SAINT PAUL, MN 55101 US

Return To:

GANDER MOUNTAIN
66 MALL PARKWAY
PENNSDALE, PA 17756 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assm dirty and sticky.replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F306373B	Part	700 XMP EA TRIG ASSB LH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00

Est Sales Tax: .00

Total: 37.00



