

Remington Arms Co., Inc.
Product Service
Legal Case #:7051

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249631	12/12/2011	12/13/2011	12/13/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	2100 S. Randall Rd	Geneva	IL	60134		W 630-845-0505

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

1/11/12 Per note with rifle, owner requests trigger upgrade. Owner says that gun discharges when disengaging safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6588802	BX	10/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	PARKER DIST NEW ROCHELLE N Y		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. APV	Cash Date
Replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	40.40	1/11/2012				

1/11/12 Per note with rifle, trigger assm dirty, sticky parts work sluggish. Replace TPA, clean and test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		BX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7051&Type=Case>

1/11/2012

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY, PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	8.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	



Service Request

Service Order # 8620

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Illion, NY 13357

Attn:

Date Shipped: 12/04/2011

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-36-089-01-0B-01061
Attn: Gun Parts Dept.
2100 S. Randall Rd.
Geneva, IL 60134

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 7mm

Serial Number: 6588802
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

REMINGTON ARMS CO. INC 700 RIFLE S/N 6588802

REASON FOR RETURN:

OWNER REQUESTS TRIGGER UPGRADE. OWNER SAYS THAT GUN DISCHARGES WHEN
DISENGAGING SAFETY

ATTENTION VENDOR

Please contact me with any questions or concerns.

Harley McComb
(630) 845-0505

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
DEC 16 2011

BY: _____

T.A. dirty, sticky parts work
sluggish replace TPA, clean +
Test fire under BLP for 20. +
shop

Quote

Serial Number: 6588802

Model: 700



RE00249631

Gunsmith SO# 8620

GM#284 - Geneva FFL# 3-36-01061
2100 S. Randall Rd.
Geneva, IL 60134
(630) 845-0505
Gunsmith: Harley McComb



*** Firearm Copy ***

CUSTOMER INFORMATION	
Home #:	(312) 498-6305 Day #:
Name:	CLARK, ROGER
Address:	425 HAMILTON DR IL FOID 26381151 EXP09/01/21 WHEATON, IL 60189

DATES	
Acquired:	12/03/2011
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION			
Manufacturer:	Remington Arms Co Inc.	Type:	Rifle
Model:	700	Cal/Ga.:	7mm
Serial Number:	6588802	Firearm Value:	\$0.00
		Cased?:	<input type="checkbox"/>

Description: COMPLETE FIREARM

Condition: GOOD DENTS AND DINGS IN STOCK

Service Description: SEND TO REMINGTON FOR SAFETY RECALL

Trigger upgrade

LABOR		
UPC	Description	Amount
Labor Sub Total:		

Labor Notes:


PARTS		
UPC	Description	Amount
Parts Sub Total:		

Parts Notes:

All prices are estimates and are subect to change	TOTALS
	Labor Sub Total:
	+ Parts Sub Total:
	Total:
	- Deposit Amount:
Amount Due:	

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE:  DATE: 12/3/11

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00249631	Serial Number / Description 6588802 Model 700 Center Fire Caliber: 7 MM. REM. MAG.	Date Received: 12/09/2011 Estimate Date: 12/13/2011 Date Printed: 01/12/2012								
Customer: GANDER MOUNTAIN ATTN CINDY KILBRIDE 180 E 5TH ST SUITE 1300 SAINT PAUL, MN 55101 US	Return To: GANDER MOUNTAIN 2100 S. RANDALL RD GUN PARTS DEPT GENEVA, IL 60134 US									
Please Circle One: VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____										
Approval Signature: _____ Date: _____ Daytime Phone: () _____ Time to Call: _____ <input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.										
<table border="1"><thead><tr><th colspan="2">Problems</th></tr><tr><th>Reported</th><th>Found</th></tr></thead><tbody><tr><td>M100 - SEE CUSTOMERS LETTER</td><td>M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td></tr><tr><td>M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td><td></td></tr></tbody></table>			Problems		Reported	Found	M100 - SEE CUSTOMERS LETTER	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	
Problems										
Reported	Found									
M100 - SEE CUSTOMERS LETTER	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION									
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION										
Technician Comments trigger assm dirty,sticky parts work sluggish.replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping										
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)										
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount		
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00		
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00		
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00		
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00		
Sub Total:						37.00				
Est Sales Tax:						.00				

36588802

Model 700



RE0024963

