

Remington Arms Co., Inc. Product Service Legal Case #:6419

Case Information

 RE#
 Date Opened
 Date Opened(PS)
 Date Closed
 Incident Date
 Pre Lit
 Lit
 Obsolete

 236796
 7/29/2011
 8/3/2011
 8/3/2011

Customer Information

Type **Business** First Name Last Name City Street State Zip Contact 19302 Interstate 45 Gander Mtn. Gander Mtn. Reporter Spring TX 77373 W n/a

Incident Information

Claims Codes Repair Medical Medical Est. Treatment Status

ΡI

PD Cause: 4038 Could Not Duplicate Concern

S Concern: 1025 Concern: 1025

Gun has gone off without Concern: 1025 Safety Position

C Gun has gone off without being fired

Dealer sent gun in for consumer. Consumer stated that gun went off without being fired. df

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial
 Bbl.
 DOM

 Remington
 CF/BA
 700/3006 SPRG
 n/a
 6618985
 AX
 3/1/1973

Original Owner

Date Purchased Where Purchased Accessories

PEDEN IND INC HOUSTON TEXAS U

CONCERN: WENT OFF WITHOUT BEING FIRED

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement APV APV

Per Ilion - Quote to repair under BLM

Repair/Replacement Cost Repair/Replacement Date

\$30.40 8/8/2011

8/8/11: Per Ilion - Could not duplicate concern. TA set screws altered. Replace TA, clean & test fire under BLM - quote. Dealer apprvd quote & charged to open account number. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/3/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		AX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6419&Type=Case

8/8/2011

	<u></u>	<u>.</u>	
	Muzzle/Crown Condition	Slightly Worn, Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	SCRATCHES,MARS,DENTS
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	



Service Request

Service Order # 4499

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00727 14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 07/20/2011

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 5-76-201-01-8B-01220 Attn: Gun Parts Dept. 19302 Interstate 45

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Model:

Type:

Rifle

Serial Number: 6618985 Cased?:

Spring, TX 77373

700

Cal/Ga.: .30-06cal

DESCRIPTION OF ITEM RETURNED:

Remington 700

REASON FOR RETURN:

Customer would like the new trigger in his gun. Recall trigger system, complains gun has gun off without gun being fired...

ATTENTION VENDOR

Please contact me with any questions or concerns.

Dan Golden

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain Attn: Cindy Kilbride 180 East Fifth Street St. Paul, MN 55101

6618985 Model:

could not duplicate concern. T.A. set screws Altered. duphace TPA, clean+ 705T Rine under BLP Ron & 20.00+\$hip







