

Remington Arms Co., Inc.
Product Service
Legal Case #:6606

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
241501	9/22/2011	9/23/2011	9/23/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mtn.	---	Gander Mtn.	4275 Haines Rd.	Hermantown	MN	55811		W 218-786-9800

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Dealer sent gun in for consumer. Dealer stated on repair form that gun fired when bolt was not fully closed & gun also has issue with ejection. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6356701	OT	7/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	ROBINSON OC DORAVILLE GA	SCOPE,SEE THRU MOUNTS	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	9/28/2011				

9/28/11: Per Ilion - Could not duplicate concern. TA dirty. Replace TA, clean & test fire under BLM - quote. The repair is showing that Jennifer R. in Consumer sent quote to Roy C. @ Gander Mtn. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/23/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG SS
	Date Code		OT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE,SEE THRU MOUNTS



6606

Service Request

Service Order # 8349

24"
07/7
S#

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357
Attn:

Date Shipped: 09/15/2011 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-41-137-01-3b-01217
Attn: Gun Parts Dept.
4275 Haines Road
Hermantown, MN 55811

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 7mm rem

Serial Number: 6356701
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Remington 700 with scope

REASON FOR RETURN:

Fired when bolt was not fully closed. Part of the trigger "recall"? Also had problems with ejection. Please repair, thank you.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Shayne Schelinder
(218) 786-9800

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

could not duplicate concern.
T.A. Dirty. Replace TPA, clean
+ Test Rifle under BCP Ron
\$ 20.00 + ship

Serial
Number:

6356701

Model: 700



RE00241501

RECEIVED
SEP 27 2011

BY: _____





