

Remington Arms Co., Inc.
Product Service
Legal Case #:7064

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
250138	12/13/2011	12/14/2011	12/14/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jerry's Sporting Goods	---	Jerry's Sportin	90 Stonecoal Rd	Horner	WV	26372		W 304-452-8227
Incident		Gene	Greathouse						H 304-739-4342

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1028 Fired With Safe ON			
C FSO				

Dealer sent gun in for consumer. Dealer stated that gun fired while on safe. No damage or injury reported. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	29701	F6272989	WX	8/6/2003 6:46:56 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS	SCOPE,RINGS,TWO PIECE BASE	U			

CONCERN:FSO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

12/16/11: Per Ilion - TA sear engagement altered. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. df 1/11/12: Dealer has not responded to quote. I called & no one answered & there was no voice mail. I called consumer & left VM to call me. df 1/13/12: Customer, Gene Greathouse, called back & asked me to do R as R. He wants to install an aftermarket trigger. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/14/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 22-250 REM HB
	Date Code		WX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	True	SEAR ENGAGEMENT SCREW ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE

7064

26" wsg/03 4#

JERRY'S SPORTING GOODS
90 STONECOAL RD
HORNER, WV (304)452-8227

DATE: 12-5-11

Serial Number:

F6272989

Model: 700

YOUR NAME: Gene



RE00250138

WHAT'S WRONG WITH IT?

* rifle fired round while on safety

WHO DOES IT BELONG TO? 

NAME: Gene Greathouse


PHONE NUMBER: 304-739-4342

Trig. Assm SEAR Engagement
Altered. CAN offer to replace
TPA, clean & reset fire at 1/2
Normal cost

MAKE: Remington 700

SERIAL #: F6272989

TAG #

RECEIVED 
DEC 16 2011

BY:

Quotation

Remington Service

PO Box 700

Madison, NC. 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00250138	Serial Number / Description F6272989 Model 700 Center Fire, Caliber: 22250 REM	Date Received: 12/13/2011 Estimate Date: 12/14/2011 Date Printed: 01/11/2012
Customer: JERRY'S SPORTING GOODS 90 STONE COAL RD HORNER, WV 26372 US		Return To: JERRY'S SPORTING GOODS 90 STONE COAL RD HORNER, WV 26372 US

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp. Date _____
 Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
 trigger assm sear engagement altered can offer to replace trigger plate assm, clean and test fire at 1/2 normal cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

Sub Total: 75.50
 Est Sales Tax: 4.53

Grand Total: \$80.03

