

Remington Arms Co., Inc.
Product Service
Legal Case #:7125

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
251139	12/20/2011	12/21/2011	12/21/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Grimes	4943 N. Goldwood Terrace	Beverly Hills	FL	34465		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safety release	Concern:1007 Fired on Safe Release		Unknown
C				

1/18/12 Per note on repair, consumer states rifle fires when taken from safe to fire. Claims trigger/safety never been adjusted.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	B6209962	KA	5/19/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENT SPARKS NV		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	1/18/2012				

1/18/12 Per Ilion, could not duplicate concern. Can offer to replace TPA, clean, test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/21/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		22" 3006 SPRG
	Date Code		KA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	AFT MKT DM FLOOR PLATE
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

frmRepairMain - FGI Repairs



File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance **Repair** Location

frmREInquiry - Repair Inquiry

Repair Number: **RE00251139**

Serial: B6209962 Model 700 Center Fire Caliber: 30-06 SPRG Produced: 05/19/1980 SKU: 20000

Repairman:

Status: New 12/8/2011 10:32:08 AM

Verify Repair

ADDRESS INFORMATION

Customer		Received from	Return To		Received from
Name:	RICHARD GRIMES		RICHARD GRIMES		
Address 1:	4943 NORTH GOLDWOOD TERRACE		4943 NORTH GOLDWOOD TERRACE		
Address 2:		PO Box:		PO Box:	
City:	BEVERLY HILLS		BEVERLY HILLS		
State:	FL	Zip Code:	34465	Country:	US

FFL:

01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE...

Repair Notes

RECEIVED
DEC 22 2011
BY: _____

Repairman's Comments

could not duplicate concern
EAD offer to replace TPA, clean
test fire under JLP Con & w.t
ship Quote

CSR Comments

Consumer states rifle fires when taken from safe to fire.
Claims trigger/safety never been adjusted.

Refresh

Close

B6209962

Model: 700



RE00251139

22"
KAS/80
SIS#
.008





