

Remington Arms Co., Inc.
Product Service
Legal Case #:7153

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
251716	12/27/2011	12/28/2011	12/28/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Mark	Haffey	1411 Leeds Drive	Franklin	TN	37067		H 615-415-1959 E haffey9@bellsouth.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing		Unknown	
C				

per cust letter: Bolt Lock Mechanism. Unable to load the rifle in a the safety position. While unloading weapon pushed the bolt forward and the gun discharged. This almost led to a family memeber being shot. Have seen that this was a major issue with the older model 700.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6635668	KX	5/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	JONES DIST CO DENVER COLO		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29	1/19/2012				

per Ilion: could not duplicate concern. TA dirty. Replace TPA, clean & test fire under BLP for \$20 plus shipping.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/28/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		KX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt.	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.003
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

7153

24"
14/5/7:
5#
.003

Model Number: Model 700		Serial Number: 6635668	
Name: Mark Haffey		Date of Purchase: Unknown	
Address (no PO Boxes): 1411 Leeds Dr.			
City: Franklin		State: TN	Zip: 37067
Phone (Daytime): 615-415-1959		Fax:	
E-mail Address: haffey9@bellsouth.net			
<p>Please describe your problem:</p> <p>Bolt Lock Mechanism. Unable to load the rifle in a the safety position. While unloading weapon pushed the bolt forward and the gun discharged. This almost led to a family member being shot. Have seen that this was a major issue with the older model 700.</p> <p>242 characters left</p>			
<p>NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.</p>			
<p><input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p><input type="button" value="Print"/> <input type="button" value="Reset"/></p>			

RECEIVED
JAN 4 2012

BY: _____

Serial Number:

6635668

Model: 700



RE00251716

could not duplicate concern
T.A. dirty. replace TPA, clean
+ test fire under BCP Ron
820. + 5 hrs

Quote





