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T				Remington Arms Product Serv Legal Case #:	vice						
Case Infor	mation			Bogar Gabe #1	155						
Case Information   RE# Date Opened   251716 12/27/2011		Date Opened(PS) Date C   12/28/2011 12/28/2				ident Date I		Pre Lit 1	Lit	it Obsolete	
Customer	Informati	on									
Туре	Busine	ss First Name	Last Name	Street	City	State	Zip	Age		Contac	
Reporter		Mark	Haffey	1411 Leeds Drive	Franklin	TN	37067			5-415- @bell	1959 south.net
Incident Ir	nformatio	n							•	0	
	Clain	ns		Codes	]	<b>Repair</b> 1	Est. N	ledical	Treatment	Med	lical Statu
PI											
PD S fired when pushing bolt forward		Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing			Unknown						
С											
per cust le the gun dis	tter: Bolt scharged.	Lock Mechanism This almost led to	. Unable to load t	he rifle in a the safety er being shot. Have s	position. W	hile unlo was a m	oading v ajor issu	veapon le with	pushed the l the older mo	oolt for odel 70	ward and 0.
Firearm In	nformation	n									
Mfg.			••		odel/Ga.			U	Serial	Bbl.	DOM
Remington			CF/BA		700/7MM REM MA				KX	5/1/1973	
Date Purchased			ere Purchased		Accessories 0		riginal	Owner	•		
CONCER	N: FBC	JOINES DIS	T CO DENVER	COLO			U				
Ammuniti	ion Inform	nation - None Def	ined				A				
		rmation - None D									
Settlement	t										
				Remington/700/	CF/BA						
Settlement Replace TPA under			<b>Release of Claims</b>		Release Date Reimbursen		Cas Settler		Reim. Da APV	te (	Cash Date APV
	MP										
		Repair/Rep Co \$2	st	epair/Replacement Date 1/19/2012							
per Ilion: o		duplicate concern	• •	ce TPA, clean & test	fire under BI	_P for \$2	20 plus	shippin	g.		
Examinati		ngton/CF/BA]	<b>1</b>								
Pa	rt	Sub-	Part		ode		3		Commen	t	
		Examiner		]			B.TR/	VIS			
1				i			12/201				

Part	Sub-Part	Code	Comment
Examination	Examiner	· ·	B.TRAVIS
	Exam Date		12/28/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	·
	Description		24" 7MM REM MAG
	Date Code		КX
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7153&Type=Case

1/20/2012

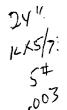
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	Muzzle/Crown Condition	Slightly Worn; Functioning	·
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt.	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.003
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	DIRTY
Triacor	Pull	Select	5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7153&Type=Case

1/20/2012



Model Number: Serial Number: Model 700 6635668 Date of Purchase: Name: Mark Haffey Unknown Address (no PO Boxes) 1411 Leeds Dr. City: Franklin State: TN Zip: 37067 Phone Fax: (Daytime): 615-415-1959 E-mail Address: haffey9@bellsouth.net Please describe your problem: Bolt Lock Mechanism. Unable to load the rifle in a the safety position. While unloading weapon pushed the bolt forward and the gun discharged. This almost led to a family member being shot. Have seen that this was a major issue with the older model 700. 242 characters left NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Print Reset



Could not duplicate COACEAN. T.A. divety. Rephace TPA, CLEAN + Trest Rime Under BLP Ron 1620. + 5 hip

Quote

http://www.remington.com/asp/general\_repair\_form.asp

12/17/2011

Enterts W P

ΥY:

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