Remington Arms Co., Inc. **Product Service** Legal Case #:6361

Case Information

RE# Date Opened(PS) **Date Closed Date Opened** Incident Date Pre Lit Lit Obsolete 7/18/2011 235446 7/12/2011 8/5/2011

Customer Information

Type **Business** First Name Last Name Street City State Zip Age Contact H 270-338-5798 519 Paradise Rd. David C. Hinton Greenville C 270-543-3843 Reporter

E davidchinton@gmail.com

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

Shot out rear window of a Suburban

Cause: 4038 Could Not Duplicate Concern

S

Concern:1007 Fired on Safe Release

Unknown

C FSR

Customer shipped gun to us with our repair form filled out. He stated the gun had a FSR inside a Suburban in November 2010. Shot out the rear window. His 16 yr old grandson had been hunting with the gun & the boy's father was checking to see if the gun was unloaded & when he took the gun off safe & touched the bolt - it discharged. Customer would like the bolt lock modification done, df

Firearm Information

Mfg. Model/Ga. SKU Serial Bbl. DOM Type 700/22-250 REM n/a Remington CF/BA 6703652 BY 1/1/1974 Date Purchased Where Purchased Accessories Original Owner

BOETTICHR KELOG EVANSVIL IN TWO PIECE BASE U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Reim. Date Cash Date Cash Settlement Release of Claims Release Date Reimbursement Settlement APV

Repair @ n/c goodwill gesture

Repair/Replacement Repair/Replacement Cost Date 8/5/2011

7/26/11: Per Ilion - Could not duplicate concern. We will replace TA, clean & test fire under BLM at n/c - goodwill gesture. I will close case after I get parts list. df 8/5/11: Got parts list. File closed. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 22-250 REM
	Date Code		BY
	Bore Plugged	False	
	Bulged	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6361&Type=Case

8/5/2011

	Fired	False	
	Fired while Obstructed	False	
	<u> </u>	CU. Ld. W	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS,SLUGGISH
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
•	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
D •	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
•	Sub-Assembly	Non-ISS	
	Lift	Select	.008
Sear	Notch	Slightly Worn; Functioning	
	T	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	DIRTY,STICKY
т. '	Pull	Select	6.5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6361



24" 341/7" 6.5#

Remington.

Factory Repair Instructions

(NOTE: Pleas	e print and complete this fo	orm, and then include it w	vith your firearm.)	
Model Number: 700	BDL	Serial Number: 67	03652	
Are you the original owne	r?: YES NO	<u> </u>	·	
Name: DAvid C.	Hinton	Date of Purchase: /	985	
Address (no PO Boxes):	519 PARAdi	se Rd.		
Greenville	Xc. 4234	5		
City: Greenville	Au.	State: 4	zip: 42345	
Phone (Daytime): 270	-338-5198	Fax:		
E-mail Address: DAbid	uture e-mail updates from	MAII. com		
Please describe your prob	lem: This Que	n dischar	ged inside A	
7	CV and	4	w in November	-2010
My Source	52 406	has hunted	7	COWNS
2 Renington	742 30-06	Astemptios.	LA.	old Son WA
hunting with		15 /	a From woods	ه اه
My Son decide	1 0 11		7	Sare they
cone all cala	ded He sick	11.9	1 2 - 1	to work
the bolt- be h	Ad to move to	1 11 15		Fron, AND
Ammunition Information:			- E 1 - 9 1	shorting ou
Manufacturer: Remine		Type: 22-250		hear alling
Other (i.e. bullet weight/type			Soto Point	There Wer
				207/15
Handload Information:	/		,	Children 1
Powder Used:		Powder Weight:		Vech : cal a
Case/Hull Used:		Primer Used:		this town
Bullet Type/Shot Size:		Reloader Used:		over
·				BACK /
Firearms Care (Cleaning a	nd Lubrication):			
Brand of cleaning solution us	ed: Outers.			
How often do you clean the b	oore? (Months or Number o	of rounds) AFTER CA	sch outing or hi	unting trip
How often do you clean the a	action? (Months or Number			
How often do you clean the t	rigger assembly? (Months	or Number of rounds) $arepsilon$	My the out	unting trip
				7 '
Band Chalana and G				
Brand of lubricant used:	outers		- 556655W	5.4
Brand of lubricant used:	outers		PECETVI	
Brand or lubricant used:	outers		PECEEVI A JUL 2 0 2011	

Remington 11-250 55 grain 2 22501

•		the transfer of the second			
	How often do you lubricate the bore? ((Months or Number of rounds) Atter each hunting Trips.			
	10 mm	(Months or Number of rounds) After cach hunting Trip or pro	_		
	How often do you lubricate the trigger	assembly? (Months or Number of rounds) only the outside of qui			
	4:				
	Have you reviewed the cleaning and m	naintenance recommendations on our web site or in our owners manual?			
	Comments: I bought +	the gan From AN IN dided, About 1985, AND	did		
	Not receive any navers about our				
	When was the last time that your firea	rm was serviced by a Remington authorized repairman/gunsmith?			
-	What were the services performed?	None			
	The second of th	The Company of the Co			
	Ship your INSURED firearm by eith	ner UPS or Parcel Post to:			
	DEA	MINGTON ARMS CO., INC			
	KEI	TINGTON ARMS CO., THE			
*	АТТ	IN: Arms Service Divison			
		14 Hoefler Ave			
	the constant from the	Ilion, NY 13357			
The state of the s	<u>and the second of the second </u>				
	WARNING: DO NOT SEND LIVE OR	R SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND			
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ŧ.	7002	ing it.	:		
Model: 7	00	image in shipping and handling. Preferably, be returned.)			
	######################################	loss or damage.	,		
		de the box. Shipments without a proper			
		ost. Remington is not responsible for			
RE	.00235446	purchase insurance from your carrier.			
	· · · · · · · · · · · · · · · · · · ·	#idelines;			
	:: Repairs \$75.00 and under will be cor include your credit card number and ex	mpleted and returned to you C.O.D. (To avoid C.O.D. Charges, please xpiration date with your gun)			
	and shipping. You will have 30 days to or credit card (American Express, Disco \$75.00 by setting a pre-authorized am	ceive a written estimate detailing the nature of the repair, applicable taxes approve the repair estimate. Repairs can be paid by check, money order, over, MasterCard, or VISA), If you wish, you can expedite repairs over that can be billed to your credit card.			
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Qualit	y's for the K	lemodification program. I want			
this &	qua repaired w	here you can work the bolt where you can work the bolt w, if that can not be done, please e or cell phone 270-543-3843.	اله:		
IN the	e SAte PosiTion	or cell phone 270-543-3843.			
me AT	210-000	delle Linten			







