

Remington Arms Co., Inc.
Product Service
Legal Case #:6612

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
241602	9/23/2011	9/26/2011	9/26/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dean	Holton	1072 Longfellow Ave.	Campbell	CA	95008		H 925-519-0893

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent rifle in with a note. He stated that safety can only be moved to the safe position when the bolt is open, once the bolt is closed & the rifle is cocked, the firing pin drops when the safety switch is moved to the fire position. Customer stated his rifle has been maintained well & has not been dropped or damaged. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6591661	DW	9/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	WSTRN HOEGEE GLENDALE CA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	9/29/2011				

9/29/11: Per Ilion - Trigger will not move. Trigger is contaminated w/a dried & sticky lube residue. Replace TA, clean & test fire under BLM - quote. I spoke with cust. & he apprvd repair & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/26/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		DW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	AS REC'D TRIGGER WOULD NOT MOVE,HAS A DRIED LUBE RESIDUE CAUSING THE BINDING
	Pull	---Select---	10+#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

CONTACT INFORMATION:

DEAN HOLTON
1072 LONGFELLOW AVE.
CAMPBELL, CA.
95008

PHONE NO: #925.519.0893 (daytime)

9/15/2011

6612

MODEL 700 - 30.06 CALIBER

SERIAL#: 6591661

MFG. DATE: 1973

22"

DW 9/72

10+2

.006

DESCRIPTION OF PROBLEM:

SAFETY MALFUNCTION

- THE SAFETY CAN ONLY BE MOVED TO THE SAFE POSITION WHEN THE BOLT IS OPEN. ONCE THE BOLT IS CLOSED AND THE RIFLE IS LOCKED, THE FIRING PIN DROPS WHEN THE SAFETY SWITCH IS MOVED TO THE "FIRE" POSITION. THE RIFLE HAS BEEN MAINTAINED WELL AND TO MY KNOWLEDGE HAS NOT BEEN DROPPED OR DAMAGED.

NOTE: I WOULD APPRECIATE AN EXPLANATION (IF POSSIBLE) ON WHAT MAY HAVE CAUSED THIS PROBLEM. THANK YOU - Dean

Serial Number:

6591661

Model: 700



RE00241602

TRTQ. WILL NOT MOVE. TRTQ IS
CONTAMINATED W/ A DRIED + STICKY
LUBE RESIDUE. NEEDED TPA, CLEAN
+ TEST RIFLE UNDER BLP FOR
\$20.00 + ship

Quote

RECEIVED
SEP 27 2011

BY:







