

Remington Arms Co., Inc.
Product Service
Legal Case #:6170

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		5/3/2011	11/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Clyde	James	10908 Sun Eagle Circle	Eagle River	AK	99577		H 907-726-0352

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

5/3/11: Customer called in. He stated he bought his M/700 at a gun show back in the 1970's. He didn't use it for 2 yrs. When he did take it out to use it he stated he had a FSR. No damage. No injury. He stated he had a gunsmith look at the rifle & the gunsmith could not duplicate the concern. Customer put the gun away & he stated he saw a show on TV about the M/700 and wants to send his into us for exam. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair/Replacement Cost Repair/Replacement Date

5/3/11: Mailing letter & form. Customer will have a dealer ship the gun for him. I offered to refund shipping charges. df 11/7/11 Not sent for inspection.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	5/4/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXX	
DESCRIPTION: Ref# 6170 rifle			

LABEL INFORMATION

MAIL LABEL TO: Clyde James 10908 Sun Eagle Circle Eagle River, AK 99577 Ph: 907-726-0352
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 MAY 4, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969067269124
REF 1: CLYDE JAMES/CD/DMF
REF 2: 6170/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 22.98 PUB+HANDLING 22.98