

Remington Arms Co., Inc.
Product Service
Legal Case #:6808

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246006	11/7/2011	11/8/2011	11/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro		Bass Pro	7000 Arundel Mills Circle	Hanover	MD	21076		W 410-689-2500
Incident		Walter	Johnson	7007 College Hgts Dr	Hyattsville	MD	20782		H 240-351-4663

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on bolt closing and when putting safety on	Cause:4038 Concern:1008	Could Not Duplicate Concern	Unknown
C				

11/28/11 Per letter with rifle, the gun has misfired twice while bringing the bolt home and once while putting the safety on (all times with my finger away from the trigger), that's when I stopped using the gun.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25811	C6596218	DK	9/21/1990
Date Purchased	Where Purchased	Accessories	Original Owner			
	CAMFOUR INC	TWO PIECE BASE	U			

CONCERN:FBC,FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean and test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

11/28/11 Per Ilion, could not duplicate concern. Trigger assm dirty and set screws altered. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/8/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		DK
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	DID NOT CLOSE ON SAAMI OVERMAX
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6808

82"
DK 9/9c
3#
.012

Walter A. Johnson
7007 College Heights Drive
Hyattsville, MD 20782
Phone: 240-351-4663

Remington Arms Company Inc.
14 Hoefler Avenue
Ilion, NY 13357

Date: 10/24/2011

Dear Remington Arms Repair Service,

I have owned the enclosed Remington 700LH / 270 caliber bolt action since early 1990. I love the gun and it has been very accurate and I love the caliber.

However I have not used this gun in 6 to 8 years because of safety issues.

This gun has missed fired twice while bring the bolt home, and once while putting the safety on (all times with my finger away from the trigger), that's when I stopped using the gun.

Please do what is necessary to restore this firearm to operate safely as intended, please replace any part or parts deemed required.

You can call me on the above phone number to arrange payment.

Thanks in advance!

Sincerely,

Walter A. Johnson
Walter A. Johnson

Serial
Number

C6596218

Model: 700



RE00246006

RECEIVED
NOV 14 2011

BY: _____

Ps: Please return ship to the same office that I shipped from so it won't be left outside of my home; thanks.

*could not duplicate concern
T.A. dirty + set screws altered.
can offer to replace TAA, clean
+ test fire at 1/2 normal cost.*

Quote



*****REPRINT*****

Sales Person: TYLER

Shipping Fees/sup 30.00
415185

Items: 1 Sub Total \$30.00

Sales Tax 6.0% \$1.80

Total \$31.80

VISA

*****8462 \$31.80

Card handling as in notified
terms and conditions

CHANGE \$0.00



BPS0200121207003213358

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CHANCE TO WIN A \$500 GIFT CARD
WWW.OPINIONSCOPE.COM - CODE 1198871
NO PURCHASE NECESSARY. OPEN TO LEGAL
US RESIDENTS 18 OR OLDER. VOID WHERE
PROHIBITED. SEE WEBSITE FOR ALL RULES

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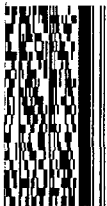
7000 Arundel Mills Circle
Hanover, MD 21076
410-689-2500

STORE TILL OP NO. TRANS. DATE
0012 1207 12566 321335 10-25-11 18:13
The Great Outdoors...Pass It On
Visit us at WWW.BASSPRO.COM



J18101009010224

IER



Ship Date: 01NOV11
ActWgt: 16.0 LB
CAD: 573465/CAFE2472

Delivery Address Bar Code



Ref # 25-35-11-6533-001
Invoice #
PO #
Dept #

TRK# 4187 0530 8780
0201

WED - 02 NOV AA
STANDARD OVERNIGHT
ASR

13357

NY-US

SYR

ZE UCAA



585C1A013DA47

Bass Pro Shops Store 12 Firearms Repair Information

Date 10-25-11 Sales Associate Name JOHN MEYER

Repair Tag Number _____

Customer Name WALTER JOHNSON Phone Number 240-351-4663
Address 7007 COLLEGE HEIGHTS DR.
HYATTSVILLE, MD 20782

Firearm:
Make REMINGTON

Model 700 LH .270

Serial Number C6596218

Repair Requirements or Details of Problems:

Gun misfired

Known Pre-Existing Conditions:

Customer Signature Walter Johnson Associate Signature John Meyer







