

Remington Arms Co., Inc.
Product Service
Legal Case #:7021

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249471	12/7/2011	12/8/2011	12/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Johnstons Auto Parts		Johnstons Auto	710 State Rd	Croydon	PA	19021		W 215-788-8448

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired on bolt closing Concern:1008 Fired on Bolt Closing			
C				

1/5/12 Note with rifle states to handle the needed repair per his discussion with customer service.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	20000	6615202	AX	3/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT SHOP OLYPHANT PA	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire under BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$40.40	1/5/2012				

1/5/12 Per Ilion, trigger assm dirty, rusty, parts bind. Replace TPA, clean, test fire under BLSM price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		AX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY AND RUSTY PARTS BIND WILL FOLLOW DOWN
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Marlin Service

PO Box 1871

Madison, NC 27025-1871

www.marlinfirearms.com

Parts and Repairs: P:800-544-8892/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00002851	Serial Number / Description 6615202 Model 7000	Date of Request: 11/04/2011 Date Printed: 11/04/2011
Customer: JOHNSTONS AUTO PARTS/SPTG GDS 710 STATE ROAD CROYDON, PA 19021 US	7021	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email:		Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return:
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section:
GUN FIRES WHEN BOLT CLOSED

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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6615202

Model: 700



RE00249471

T.A. dirty + rusty, parts bind.
replace TPA, clean + test fire
under BCP for B20. + ship

Quote

RECEIVED
DEC 13 2011

BY: _____

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Johnston Auto Parts & Sporting Goods
710 State Road
Croydon, Pennsylvania 19021
(P) 215-788-8448 (F) 215-788-1525

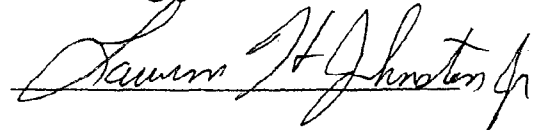
Remington
Arms Svcs
SR# SR00002851
14 Hoefler Ave
Ilion, NY 13357

Date 11.30.11

Subject Rem 700
30-06 #6615202
as per 11/4/11 RA

Please handle the needed/Required work as per
my discussion w/ cost svc.

Thanking you in advance,



Please send your firearm back via a traceable method of shipping to the address below.

This Service Request number is only valid for this return.

Please follow these guidelines:

- Include a copy of your proof of purchase to assist in the evaluation of your repair
- Record your serial number for future reference
- Remove any accessories (sling, scope, scope mounts, case, etc.) unless these items are needed to assist in the evaluation.
- Properly package your unloaded firearm. Do not ship in your hard case (note: Original boxes are not returned with repair)
- Do not send live/loaded or spent ammunition with your firearm.
- Please package the ammunition in a secure carton or box.
- The package should be stuffed to prevent movement.
- Include service request number.
- Shipment of live ammo must be via U.P.S. only.
- Please advise your local U.P.S. mailing center of the contents so that a special Other Regulated Materials-Domestic (ORM-D) label can be applied.

Please let us know of any address change requests by email or phone. Our returns process will take approximately 2-3 weeks to complete and a confirmation email will be sent once we have shipped your firearm.

Should you have any further questions or concerns please don't hesitate to contact us via email (info@remington.com <<mailto:info@remington.com>>) or by phone at 800-243-9700, M-F 9am - 5pm, EST. We look forward to helping you resolve this issue!

Mailing Label:

(cut here)

Arms Services
SR# SR00002851
14 Hoefler Ave
Ilion, NY 13357 US

Email:



6610202

Model 700



RE00249471



