

Remington Arms Co., Inc.
Product Service
Legal Case #:6476

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
237925	8/15/2011	8/22/2011	8/22/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Zane	Kirkland	8122 Waller Dr	Montgomery	AL	36117		H 334-303-1057 E zkirkland@charter.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired without pulling trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				
8/29/11 Per note with rifle, it fired once without trigger being pulled.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6565476	LQ	2/15/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	WALTER CRAIG SELMA AL	SCOPE BASE,BOTTOM HALF RINGS	U			
CONCERN: FIRED WITHOUT PULLING TRIGGER						

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Hornady	/140					
Concern	Other	Factory	Reload			
0:	Hi Vel	Y	N			
this is the ammo he normally shoots						

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	8/29/2011				
8/29/11 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Replace TPA, clean, test fire at BLSM program price of \$20 + S&H.cm						

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		22" 270 WIN
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: A6565476	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: ZANE KIRKLAND		Date of Purchase: 1992 ?	
Address (no PO Boxes): 8122 WALLER DRIVE			
City: MONTGOMERY		State: AL	Zip: 36117
Phone (Daytime): 334 303 1057		Fax:	
E-mail Address: ZKIRKLAND@CHARTER.NET			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: FIRED ONCE w/o TRIGGER BEING PULLED			
could not dup lieke concern			
T.A. dirty + rusty; lip wax			
TPP, clean + test. Risk under			
BCL Ron \$20.00 + ship			
Ammunition Information:			
Manufacturer: HORNADY USUAL		Type: 40 GR, HIGH VELOCITY	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: REMINGTON			
How often do you clean the bore? (Months or Number of rounds) ABOUT EVERY 15 ROUNDS			
How often do you clean the action? (Months or Number of rounds) 1"			
How often do you clean the trigger assembly? (Months or Number of rounds) N/A			
Brand of lubricant used: REMINGTON			

RECEIVED
AUG 26 2011

BY:

22"
LQ2/78
6th
010

Visa #
4266 9020
3359 452

Exp 4/13

952

How often do you lubricate the bore? (Months or Number of rounds)	ABOUT EVERY 15 MONTHS
How often do you lubricate the action? (Months or Number of rounds)	4
How often do you lubricate the trigger assembly? (Months or Number of rounds)	N/A
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

A6565476
Model: 700



RE00237925

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
 IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
 NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
 damage in shipping and handling. Preferably,
 be returned.)
 loss or damage.
 ide the box. Shipments without a proper

lost. Remington is not responsible for
 purchase insurance from your carrier.

delines:

Charge repairs will be processed
 :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.