

Remington Arms Co., Inc.
Product Service
Legal Case #:6359

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
235581	7/13/2011	7/18/2011	7/18/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Security Sporting Goods	---	Security Sporti	2220 Memorial Dr.	Alexandria	LA	71301		W 318-445-6245
Incident		Ross	Lafleur	218 Choctaw Dr.	Pineville	LA	71360		H 318-442-6666

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Dealer sent rifle in with a note from customer. He stated that he had a FBC & spoke with a CSR on Consumer Serv Dept. He wants the bolt lock modification. He wants the new trigger set at 3 lbs. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6353305	DT	9/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to repair under BLM

Repair/Replacement Cost	Repair/Replacement Date
\$30.40	7/26/2011

7/26/11: Per Ilion - Could not duplicate concern. TA dirty & set screws altered. Replace TA, clean & test fire under BLM - quote. I spoke to dealer & they received the quote. They left a msg for the customer to call them. df 7/27/11: Andrew @ store called. Apprvd quote & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		7/18/2011

6359

22
DT 9/7
3.5#
007

On 6/27/11 I spoke with Alfredo from Remington Arms. I explained to him that my 30-06 accidentally discharged while bolting a shell in the chamber. He told me this rifle was eligible for the "trigger program". He said you would be able to unbolt the shell with the safety on with the new trigger. The gun presently has to be unloaded with the safety on. The new trigger will be adjustable, I would like about 3.0 lbs on this. Here is the

address "Alfredo" gave me - Ross Lafleur
218 Chocoma Dr.
Pineville, LA 71366
(318) 442-6666
Attention Repairs:

Remington Arms Co.

14 Hoefler Ave.

I lion, New York 13357

RECEIVED
JUL 20 2011

BY:.....

F
REPAIR TAG
884135

SECURITY SPORTING GOODS, INC.

2220 Metairie Dr.
ALEXANDRIA, LA 71301
(512) 445-6143

6246

CUSTOMER Kenny LaFleur

COPY NO. **F 884135**

ADDRESS

MODEL OR SERIAL NO.

MODEL OR SERIAL NO.

TROUBLE REPORTED

Rem Md 700 3006

PHONE

DATE RECEIVED

PROMISED DELIVERED

Ser # 6353305

01/28/11

DESCRIPTION OF MATERIAL USED

AMOUNT

Please repair under trigger program! See enclosed letter! Return to dealer not customer

TOTAL MATERIALS

LABOR

TAX

TOTAL

RECEIVED BY

Remington / JRM

Thank You! CASH

ON COMPLETION OF WORK →

could not duplicate concern
T.A. dirty & set screws altered
replace TPA, clean & test fire under
Rep Con \$ 20.00 + ship

Quote

Serial Number

6353305

Model: **700**



RE00235581