

Remington Arms Co., Inc.
Product Service
Legal Case #:6827

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246582	11/10/2011	11/11/2011	11/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Troy	Mathis	15773 State Rd A	Richland	MO	65556		E mr_troy_mathis@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	notation on repair states	Concern:1007 Fired on Safe Release		
C				
11/28/11 Per note on repair, gun fired when flipping from fire to safe.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6687099	RX	11/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	KRESGE CO FT WAYNE IND		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test fire under BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	11/28/2011				

11/28/11 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky, set screws altered. Replace TPA, clean and test fire under BLSM price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
		Could Not Duplicate	

Cause	4038	Concern	
Barrel	Description		22" 270 WIN
	Date Code		RX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SMALL CRACK,APPEARS FROM HAVING THE MAG BOX OUT OF POSITION
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY.PARTS WORK SLUGGISH
	Pull	---Select---	6#
	Altered	True	SET SCREWS ALTERED

	Sub-Assembly	M/700 Bolt Lock
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Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-800-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
R#11/7:
6#
006

Service Request Number SR00002863	Serial Number / Description 6687099 Model 700	Date of Request: 11-04-2011 Date Printed: 11-04-2011
Customer: TROY MATHIS 15773 STATE RD A RICHLAND, MO 65556 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email: mr_troy_mathis@yahoo.com		Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION		
Service Request Section Gun fired when flipping from fire to safe. This has happened 4 times. If we feel he needs the new style trigger then he wants to have it installed.		
Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc
		Amount

Serial Number:

6687099

Model: 700



RE00246582

could not duplicate concern.
T.A. dirty & sticky, set screws
Altered. replace TPA, clean &
Test fire under BLP Ron
\$20.00 + ship
Quote

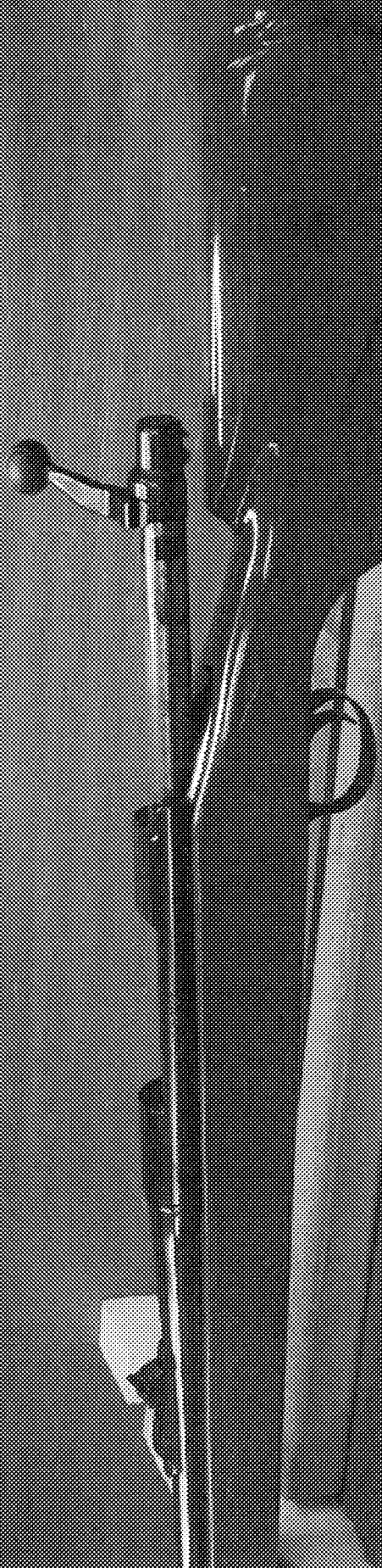
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

RECEIVED
NOV 14 2011

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

BY:.....

ENCLOSE IN PACKAGE



6687099
Model 700
RE00246582





