

Remington Arms Co., Inc.
Product Service
Legal Case #:6357

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
235408	7/11/2011	7/18/2011	7/18/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Frank's Great Outdoors	---	Frank's Great O	1212 N. Huron Rd.	Linwood	MI	48634		W 989-697-5341 F 989-697-3862 H 989-846-6090
Incident		Patrick	McBride						

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Fires when bolt is touched			

Dealer sent rifle in for customer. Repair form stated that gun misfires & fires when bolt is touched. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6822813	DV	9/21/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	BOBS GUNS & SUP WEVER IOWA	TWO PIECE BASE	U			

CONCERN:MISFIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	7/26/2011				

7/26/11: Per Ilion - TA dirty & sticky & set screws altered. Replace TA, clean & test fire under BLM - quote. I spoke to Ray @ store. He had me fax the quote to him & he asked me to contact the customer. I called customer & left a msg for him to call me concerning quote for \$37. df
7/27/11: Mary McBride called & apprvd repair & paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		7/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4006	Altered Adjustments or Components	
	Description		22" 3006 SPRG
	Date Code		DV
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIGGER NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6357

224
DU 9/71
3H
010

10

Frank's Return #: _____

Reason: Return Defective Merchandise

Account #: Credit Sports Inc. #290 Credit Frank's Great Outdoors

QTY	STYLE	DESCRIPTION	EACH	TOTAL
1	700 BDL	A6822813 30-06		\$0.00
		w/weaver bases		\$0.00
				\$0.00

RE00235408

BY: _____

Q. note

TOTAL

Quotation

REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	07/11/2011
RE00235408	A6822813	Estimate Date:	07/19/2011
	Model 700 Center Fire Caliber: 3006 SPRG	Date Printed:	07/26/2011

Customer:

FRANK'S GREAT OUTDOORS
1212 N HURON RD
LINWOOD, MI 48634 US

Return To:

FRANK'S GREAT OUTDOORS
1212 N HURON RD
LINWOOD, MI 48634 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported		Problems Found	
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	

Technician Comments
trigger assm dirty, sticky and set screws altered. replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00	
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00	
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00	

Sub Total: 37.00

Est Sales Tax: .00

Grand Total: \$37.00

Remington®

FACSIMILE TRANSMITTAL SHEET

To: Ray Date: July 26, 2011

Company: Frank's Great Outdoors From: Dell Fulcher

Fax No.: 989-697-3862 Fax No.: 336-548-7872

Phone No.: 989-697-5341 Phone No.: 1-800-243-9700

Press 0 and ask for ext 8686

Number of pages including Cover Sheet: 2

COMMENTS:

Quote to repair

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Phone 336-548-8700 • www.remington.com

TRANSMISSION VERIFICATION REPORT

TIME : 07/26/2011 14:12
NAME :
FAX : 3365487823
TEL :
SER.# : BROCOJ148005

DATE, TIME
FAX NO./NAME
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MODE

07/26 14:11
19896973862
00:00:52
02
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STANDARD

Remington®

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