

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6558

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
240287	9/9/2011	9/13/2011	9/13/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	McClelland Gun Shop		McClelland Gun	1533 Centerville Rd	Dallas	TX	75228		W 214-321-0231

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires when safety is pushed off	Concern:1007 Fired on Safe Release		Unknown
C				

9/21/11 Per note with rifle, fires when safety is pushed off.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/3006 SPRG	25773	B6724238	OF	7/1/1985
Date Purchased	Where Purchased	Accessories	Original Owner			
	DEL MAR DIST. CO. INC 78415	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean, test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

9/21/11 Per Ilion, could not duplicate concern. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		OF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS,DENTS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

6558

2211  
OF 7/85  
5#  
1014

# Factory Repair Report

## McClelland Gun Shop

1533 Centerville Rd., Dallas, Texas 75228

Local: 214/321-0231

Toll Free: 888/ GunGuru Fax: 214/328-1246

email: mgsw@sbcglobal.net

PO Number

40489

Vendor

REMINGTON ARMS CO., INC.

Contact Name

SERVICE DEPT

Address

14 HOEFLE AVE

City

ILION

State

NY

Zip

13357-

Quantity	Make	Model	Gauge	Serial No	Value
1	REMINGTON	700	3006	B6724238	\$600.00

### Customer Complaint

RETURN TO FACTORY FOR WARRANTY REPAIR- FIRES WHEN SAFETY IS PUSHED OFF.

RECEIVED  
SEP 15 2011

BY: .....

B6724238

Model: 700



RE00240287

could not duplicate concern.  
CAN offer to replace TPA,  
clean + test fire AT 1/2  
normal cost.

Quote

Thursday, September 01, 2011

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# Quotation

## REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

## Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b>	<b>Serial Number / Description</b>	<b>Date Received:</b>
RE00240287	B6724238	09/09/2011
	Model 700 Center Fire Caliber: 3006 SPRG	<b>Estimate Date:</b> 09/13/2011
		<b>Date Printed:</b> 09/21/2011

### Customer:

McCLELLAND GUN SHOP  
1533 CENTERVILLE RD.  
DALLAS, TX 75228 US

### Return To:

McCLELLAND GUN SHOP  
1533 CENTERVILLE RD.  
DALLAS, TX 75228 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

### Problems

#### Reported

M100 - SEE CUSTOMERS LETTER  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

#### Found

M106 - COULD NOT DUPLICATE CUSTOMERS CONCERN  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

### Technician Comments

As good will gesture will offer to Replace T.P.A, clean , test at 1/2 normal cost.

**ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)**

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00
4000118	Service	GR-CLEAN	1	Billable	1	28.00	50	14.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
4000294	Service	GR-CHECK TPA	1	Warranty	1	.00	0	.00

Sub Total: 72.50  
Est Sales Tax: 4.89

Total: 77.39







