

Remington Arms Co., Inc.
Product Service
Legal Case #:6367

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 235588 | 7/13/2011 | 7/19/2011 | 7/19/2011 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|---------------------|------------|----------------|---------------------|--------|-------|-------|-----|----------------|
| Reporter | McClelland Gun Shop | | McClelland Gun | 1533 Centerville Rd | Dallas | TX | 75228 | | W 888-GUN-GURU |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|---|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 Could Not Duplicate Concern | | Unknown | |
| S | Fired when safety was released Concern:1007 Fired on Safe Release | | | |
| C | | | | |

7/22/11 Per note with rifle, fired when safety was flipped off. It also slam fired once.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------------------|----------------|----------------|----------|------|-----------|
| Remington | CF/BA | 700/7MM REM MA | 20000 | A6301171 | KI | 5/18/1976 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | ROB SAN & TAYLOR SHERMAN TX | SCOPE BASE | U | | | |

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, clean, test fire under BLSM program price | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 45.40 | 7/22/2011 | | | | |

7/22/11 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky, parts work sluggish. Replace TPA, clean, test fire under BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------|-----------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 7/19/2011 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | |
| Barrel | Description | | 24" 7MM REM MAG |
| | Date Code | | KI |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |

| | Muzzle/Crown Condition | *Modified | |
|--------------------------|------------------------|----------------------------|----------------------------------|
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | BINDS |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | MUZZLE THREADED FOR A BRAKE |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | M/700 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .008 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | DIRTY,STICKY,PARTS WORK SLUGGISH |
| | Pull | ---Select--- | 4# |
| | Altered | False | |
| | Sub-Assembly | M/700 Bolt Lock | |
| Non-Remington Components | Description | | SCOPE BASE |

6367

24"
KIS/7
4#
1008

Factory Repair Report

McClelland Gun Shop

1533 Centerville Rd., Dallas, Texas 75228

Local: 214/321-0231

Toll Free: 888/ GunGuru Fax: 214/328-1246

email: mgs@sbglobal.net

PO Number 40489

Vendor REMINGTON ARMS CO., INC.
Contact Name SERVICE DEPT
Address 14 HOEFLER AVE
City ILION State NY Zip 13357-

| Quantity | Make | Model | Gauge | Serial No | Value |
|----------|-----------|-------|---------|-----------|----------|
| 1 | REMINGTON | 700 | 7MM MAG | A6301171 | \$800.00 |

Customer Complaint

RETURN TO FACTORY FOR WARRANTY REPAIR. FIREARM FIRED WHEN SAFETY WAS FLIPPED OFF. IT ALSO SLAM FIRED ONCE.

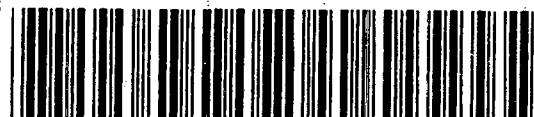
RECEIVED
JUL 20 2011

BY:

Serial Number:

A6301171

Model: 700



RE00235588

could not duplicate concern
T.A. dirty & sticky parts work
sluggish. replace TPA, clean
& test fire under BCP for
\$20.00 + ship

Quote



