

Remington Arms Co., Inc.
Product Service
Legal Case #:6706

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
243885	10/19/2011	10/20/2011	10/20/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Benjamin D	Melvin	1218 SW 313th St	Federal Way	WA	98023		H 206-795-7453 E bmelvin83@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Will not fire initially, has fired on safety release	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release		Unknown
C				

11/3/11 Per note with rifle, when safety is in fire mode you put a round in, you can't pull the trigger but when you open action, put safety on safe, then push action back then push the safety to fire the gun fires without trigger being pulled. Also would like the barrel to be reblued.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	25807	F6217760	WW	8/16/2002 10:17:55 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROTHERS INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean and test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

11/3/11 Per Ilion, trigger assm dirty and rusty, trigger not returning. Action very rusty and pitted. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm

11/9 Emailed quote on

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/20/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 300 WIN MAG
	Date Code		WW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

6706

24"
WW 8/10-
6.5#
10 11

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL Serial Number: F6217760

Are you the original owner?: ☒ YES ☐ NO

Name: Benjamin D Melvin Date of Purchase: 04 maybe 05 August

Address (no PO Boxes): 1218 SW 313th St

City: Federal Way State: WA Zip: 98023

Phone (Daytime): 206 795 7453 Fax:

E-mail Address: bmelvin83@comcast.net

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem: When safety is in fire mode you put around in you can't pull the trigger but when you open action put safety on safe the push action back then push the safety to fire gun fires without trigger ~~without~~ being pulled also would like the barrel to be reblued

Ammunition Information:

Manufacturer: Remington Type: core lock

Other (i.e. bullet weight/type, shot size, powder): 180 grain or 165 grain

Handload Information:

Powder Used: Powder Weight:

Case/Hull Used: Primer Used:

Bullet Type/Shot Size: Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Hoppes

How often do you clean the bore? (Months or Number of rounds) twice a year or after

How often do you clean the action? (Months or Number of rounds) after everytime shooting

How often do you clean the trigger assembly? (Months or Number of rounds)

Brand of lubricant used: Hoppes

RECEIVED
OCT 26 2011

BY:

everytime shooting

How often do you lubricate the bore? (Months or Number of rounds)	every 5 months
How often do you lubricate the action? (Months or Number of rounds)	Once a year
How often do you lubricate the trigger assembly? (Months or Number of rounds)	once a year
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

Serial Number:

F6217760

Model: 700



RE00243885

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
amage in shipping and handling. Preferably,
ie returned.)
oss or damage.
ie the box. Shipments without a proper

ost. Remington is not responsible for
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

T.A. dirty & rusty, Trig not returning.
Action very rusty & pitted. can often
to replace TPA, clean & test fire AT
1/2 Normal cost.

Quote

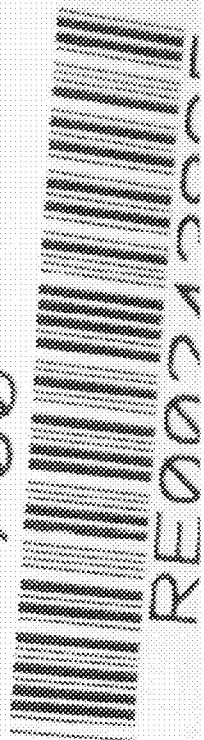




Smith & Wesson
Model 700

F6217760

Model: 700



RE00210001





