Remington Arms Co., Inc. Product Service Legal Case #:7130

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

251472 12/21/2011 12/22/2011 12/22/2011

Customer Information

**Business** First Name Last Name Street City State Zip Age Contact Type

W 620-236-7177 Reporter Neosho Trading Post Neosho Trading 421 Maple St Chetopa KS 67336 E 2ndamend\_@mail.com

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status** 

PΙ

PD Cause: 4015 Improper Maintenance

Unknown Concern:1007 Fired on Safe Release S Fire on safe release

per SR6675:Gun will fire when take off safety. bolt may not recock when on fire; bolt may recock on safe but fires when removed from safe; if it does recock in fire position then the trigger will not fire; testing done outside of stock.

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/270 WIN 25771 E6402691 DR 9/30/1997

Where Purchased **Date Purchased** Accessories **Original Owner** 

SIMMONS GUN SPECIALTIES INC U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Reim. Date Cash Date Cash Release of Claims Release Date Settlement Reimbursement Settlement

Replace TPA, clean & testfire at

1/2 normal cost

Repair/Replacement Repair/Replacement Date

per Ilion: TA very dirty & sticky, parts work sluggish, trig not returning, replace TPA, clean & test fire at 1/2 normal cost.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7130&Type=Case

1/20/2012

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	·
Sear	Lift	Select	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	Select	9#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Parts and Repairs: P:800-243-9700/F:336-548-7801-

## www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve 23 2 guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. INCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number	Serial N
SR00006675	E640269
	Model 7
Customer:	`

umber / Description

NEOSHO TRADING POST 421 MAPLE ST CHETOPA, KS 67336 US

Date of Request: 12/14/2011 Date Printed: 12/14/2011

Destination: Anna Services 14 Hoefler Ave Ilion, NY 13357 US

Email:

Email: Indamend @mail.com Your request for service on the item(s) will be evaluated by our requestman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

gun will fire when take off safety; bolt may not recock when on fire; bolt may recock on safe but fi res when removed from safe; if it does recock in fire position then the trigger will not fire; testi ng done outside of stock

Parts And Service Details

Material

Type

Description

Warranty

Disc Amount

E6402691



T. A. Very dinky + Sticky. PARTS WORK Sluggish. Thig. Not Notur Ning. Replace TPA CLAW + TRST RIME AT 1/2 MORNING COST

Q whe

Sub Total: Est Sales Tax: .00 .00

Grand Total:

\$.00

THIS IS NOT AN INVOICE. This is a pra-estimate to repair, recondition, or replace the





