

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6366

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
235570	7/13/2011	7/18/2011	7/19/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	O'Brien	200 Pheasant Dr	Mapleville	RI	02839		H 401-568-3185

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Fires when safety is released at times	Altered Adjustments or Components	Unknown	
C	Concern:1007 Fired on Safe Release			

7/22/11 Per note with rifle, when cocked will fire when safety is putoff. Not all the time.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27580	ML040143	RQ	11/15/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and check over at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

7/22/11 Per Ilion, trigger assm dirty and set screws altered. Trigger will not return properly. Replace TPA, clean and check over at 1/2 normal cost.cm

## Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/19/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 50 CAL SS
	Date Code		RQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	---Select---	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED

24"  
RQ 11/96  
1.5<sup>#</sup>

# Remington.

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ML		Serial Number: ML 040143	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: John O'Brien		Date of Purchase:	
Address (no PO Boxes):			
200 PHEASANT DR			
City: MARICVILLE		State: RI	Zip: 02839
Phone (Daytime): 401-568-3185		Fax:	
E-mail Address:			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
When COCKED will FIRE When SAFETY is PUT OFF. NOT ALL THE TIME			
RECEIVED JUL 20 2004			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):		BY:.....	
Handload Information:			
Powder Used: Pyrodex		Powder Weight: 100g	
Case/Hull Used:		Primer Used: 209	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds) Every 10 shots			
How often do you clean the action? (Months or Number of rounds) same			
How often do you clean the trigger assembly? (Months or Number of rounds) Never			
Brand of lubricant used: WD 40			

RECEIVED  
JUL 20 2011

How often do you lubricate the bore? (Months or Number of rounds)	<i>After every 10 rounds</i>
How often do you lubricate the action? (Months or Number of rounds)	<i>same</i>
How often do you lubricate the trigger assembly? (Months or Number of rounds)	<i>never</i>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
<i>Never</i>	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>	

Number:

**ML040143**

Model: **700ML**



**RE00235570**

IN YOUR FIREARM OR IN THE SAME BOX WITH THE  
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE  
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.  
mage in shipping and handling. Preferably,  
e returned.)  
oss or damage.  
le the box. Shipments without a proper  
st. Remington is not responsible for  
purchase insurance from your carrier.

Charge-repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*T.A. Dirty & set screws altered.  
Trig. will not return properly.  
Replace TPA, clean & check over  
at 1/2 normal cost.*

*Quote*











