

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6997

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
250728	12/16/2011	12/6/2011	12/22/2011	11/29/2011			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Offidani	537 Tasker Ave	Norwood	PA	19074		H 610-532-2235 W 302-945-2431

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD shot door of vehicle	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C				

12/6/11 Per call from Offidani, about 6 yrs ago he was hunting and took the safety off and when he pulled the trigger it would not fire. He tested it later and didn't have any issues. Last Tuesday he was out hunting and did not take any shots, it started raining and he took it back to his pick-up truck. He started unloading it from the floorplate then pushed the safety off to unload the chamber and it fired shooting a hole in the door of his truck.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/2506 REM	n/a	6495962 RU	11/1/1971

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRYS SPORT SHP OLYPHANT PA	SCOPE BASE,BOTTOM HALF FRT RING	Y

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, test, clean at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
30.40	12/22/2011

12/6/11 Mailing ARS.cm 12/22/11 Replace TPA, test, clean at BLSM program price. I'm mailing pictures of the condition of his trigger and an owner's manual. He has never taken the stock off and cleaned his trigger in 40 yrs.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/19/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	ALTERED T.A. SET SCREWS
	Description		24" 2506 REM
	Date Code		RU
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY,PARTS SLUGGISH AND BIND.WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF FRT RING

# Service Request

Remington Service  
PO Box 700



Madison, NC 27025-0700

ATTN: Product Service #6997

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

6997

24"  
Bull  
4#  
1009

**Service Request Number** SR00005852  
**Serial Number / Description** 6495962  
Model 700

**Date of Request:** 12/06/2011

**Date Printed:** 12/06/2011

**Customer:**

JOHN OFFIDANI  
537 TASKER AVE  
NORWOOD, PA 19074 US

**Destination:**

Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email: Christy

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Service Request Section**

Fired on safety release.cm

**Parts And Service Details**

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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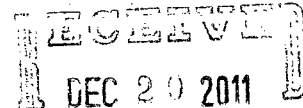
Serial Number:

6495962

Model: 700



RE00250728



BY:.....

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	700 BDL	Serial Number:	6495962
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: JOHN OFFIDANI		Date of Purchase: 1972	
Address (no PO Boxes): 537 TASKER AVE			
City: NORWOOD	State: PA	Zip: 19074	
Phone (Daytime): 610-532-2235 302-945-2431		Fax:	
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<p>DEER SEASON DEC. 2005 GUN WOULD NOT FIRE WITH SAFETY OFF.</p> <p>DEER SEASON 2011 - NOVEMBER 2ND PUSHED SAFETY OFF TO UNLOAD + GUN FIRED BULLET WENT THROUGH MY PICK UP. YOU CAN NOT OPEN THE BOLT IN THE SAFETY POSITION</p>			
500 characters left			
Ammunition Information:			
Manufacturer: Remington			
Type:			
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

Firearms Care (Cleaning and Lubrication): AFTER SEASON IS OVER

Brand of cleaning solution used: Hoppies

How often do you clean the bore? (Months or Number of rounds) AFTER SEASON

How often do you clean the action? (Months or Number of rounds) ONCE AFTER SEASON

How often do you clean the trigger assembly? (Months or Number of rounds) NEVER

Brand of lubricant used:

How often do you lubricate the bore? (Months or Number of rounds) ONE TIME AFTER SEASON

How often do you lubricate the action? (Months or Number of rounds) ONETIME " "

How often do you lubricate the trigger assembly? (Months or Number of rounds) NEVER

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☒ YES ☐ NO I HAVE NO MANUAL

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER

What were the services performed?)

Remington Arms Co., Inc.  
Attn: Arms Service Division  
14 Hoefler Avenue  
Illion, NY 13357

**ⓈWARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

JOHN A. OFFIDANI  
MARGUERITE OFFIDANI

537 TASKER AVE.  
NORWOOD, PA 19074

60-295 4114  
313

4974

DATE 12/22/11

PAY TO THE  
ORDER OF

Remington Arms

\$ 39.22

THIRTY NINE

22/100

DOLLARS



Security Features  
Indicated  
Details on Back



M&T Bank

Glenolden Office

MEMO

Marguerite Offidani

⑆031302955⑆

REDACTED

## ARS LABEL REQUEST FORM

DATE:	12/06/2011	Service Request #	SR00005852
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mittchellcs	email address:	Christy.Mitchell@remington.com

### Business:

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
[www.Remington.com](http://www.Remington.com)

## LABEL INFORMATION

### MAIL LABEL TO:

JOHN OFFIDANI  
537 TASKER AVE  
NORWOOD, PA 19074 US  
SR00005852

Email: Christy

### RETURN ITEM TO:

ILN

Arms Services



4/0696 DEC 6, 2011 ACT WT 10.0 LBS #PK 1  
SVC GNDGOM BL WT 10.0 LBS  
TRACKING# 1Z4XX5969067442132 ALL CURRENCY USD  
REF 1:SR00005852  
REF 2:

HANDLING CHARGE 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:	SVC T/P USD
DV 0.00	COD 0.00
DC 0.00	DGD 0.00
AH 0.00	PR 0.00
TOT PUB CHG 8.16	ROD 0.00
	PUB+HANDLING 8.16

ATTN: Product Service #6997







