

Remington Arms Co., Inc.
Product Service
Legal Case #:7030

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249583	12/8/2011	12/9/2011	12/9/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gerald	Peifer	7 Tyler Rd	Greenfield	NJ	08230		H 609-287-2294 E stevepeifer@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Will hangfire, go off when bolt is touched	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

1/8/12 Per note on SR, will hangfire, go off when bolt is touched. Also bolt release hangs up and unable to remove scope mounts.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	25632	B6860298	OH	7/16/1987
Date Purchased	Where Purchased	Accessories	Original Owner			
9/19/1987	SHYDA'S GUN SHOP	TWO PIECE BASE	U			

CONCERN:HANGFIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean, test fire at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

1/8/12 Per Ilion, trigger assm has a dried and sticky lube residue causing parts to work sluggish. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/9/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 280 REM
	Date Code		OH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY.PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-800-243-9700 F-336-348-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00005040	Serial Number / Description B6860298 Model 700 RIFLE Caliber: 280	Date of Request: 11-29-2011 Date Printed: 11-29-2011																
Customer: GERALD PEIFER 7 TYLER ROAD GREENFIELD, NJ 08130 US	Destination: Arms Services 14 Hoefler Ave Hion, NY 13357 US																	
Email: stavepeifer@comcast.net Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																		
Reason For Return M110 - FAILS TO FIRE M125 - FORWARD TO PRODUCT SERVICE FOR INSPECTION																		
Service Request Section GUN WILL HANGFIRE ON OCCASION AND GO OFF WHEN BOLT IS TOUCHED. <i>ALSO, BOLT RELEASE HANGS UP UNABLE TO REMOVE SCOPE MOUNTS</i>																		
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> B6860298 Model: 700 RE00249583 <i>T.A. has a dried + sticky luber residue causing parts to work sluggish. can often to replace TPA, clean + rest lube at 1/2 normal cost</i> <i>Quote</i> </td> </tr> </tbody> </table>			Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	B6860298 Model: 700 RE00249583 <i>T.A. has a dried + sticky luber residue causing parts to work sluggish. can often to replace TPA, clean + rest lube at 1/2 normal cost</i> <i>Quote</i>							
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the																		
<table border="0" style="width: 100%;"> <tr> <td style="text-align: right;">Sub Total:</td> <td style="text-align: right;">.00</td> </tr> <tr> <td style="text-align: right;">Est Sales Tax:</td> <td style="text-align: right;">.00</td> </tr> <tr> <td style="text-align: right;">Grand Total:</td> <td style="text-align: right;">\$.00</td> </tr> </table>			Sub Total:	.00	Est Sales Tax:	.00	Grand Total:	\$.00										
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RECEIVED

BY:.....

R & R GUNSMITHS

235 W. Groveland Ave.
SOMERS POINT, N.J. 08244

FL 08217 • 609.552.9580 • CUM2518

070076

CUSTOMER ORDER NO.		PHONE		DATE	
NAME				☐ SPECIAL ORDER ☐ GIFT CERTIFICATE ☐ LAY-AWAY ☐ TRADE-IN	
ADDRESS					
CITY					
SOLD BY	CASH	CHARGE	C.O.D.	CHECK	ON ACCT.
PAID OUT	MDSE. RET'D.				
QTY	STOCK NO.	DESCRIPTION	SIZE	PRICE	AMOUNT
SPECIAL INSTRUCTIONS				SUB-TOTAL	
				TAX	
				TOTAL	
				DEPOSIT	
				BAL DUE	
RECD. BY				Thank You	

All claims and returned goods
MUST be accompanied by this bill

**SPORTING
GOODS**

PRODUCT 2522-3



B6860298

Model 700



RF00249503



