PrintDisplay Page 1 of 1

> Remington Arms Co., Inc. **Product Service** Legal Case #:6889

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

11/22/2011

Customer Information

Type **Business First Name Last Name** Street City State Zip Age Contact 50 Pinewood Dr Incident James E Ray Sulfur LA 70663 H 337-625-4539

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Fired when bolt S

Cause:4079 Other - Unexamined

Unknown

closed

Concern: 1008 Fired on Bolt Closing

C

11/22/11 Per call from Ray, he bought this rifle 2nd hand in the '70s. He has had it reblued and serviced in the last 18 months. The last time he was at the deer release he was standing behind his truck, he had 3 rounds in the rifle and began to unload them from the top. It's a BDL but he prefers to unload them from the top when it's dark. When he closed the bolt on the 3rd round it fired. He had never had this happen before. This happened after it was serviced locally by Red Adams.cm

Firearm Information

Bbl. DOM Mfg. Type Model/Ga. SKU Serial CF/BA 700/ Remington n/a 6440269 **Date Purchased** Where Purchased **Original Owner** Accessories

H&H SPRTG GD AMARILLO TEXAS N

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement Settlement APV APV

> Repair/Replacement Repair/Replacement

Cost

Date

11/22/11 Mailing ARS.cm

Examination[Remington/CF/BA]

Part **Sub-Part** Code Comment

ARS LABEL REQUEST FORM

| | SR00004579 | Service Request # | 11/22/2011 | DATE: |
|--------------|---------------------------|---------------------|------------|---------------|
| | 10 LBS | WEIGHT PER PACKAGE: | 1 | QUANTITY: |
| emington.com | Christy.Mitchell@remingto | email address: | mitchellcs | REQUESTED BY: |
| | | | | |
| | | | | |
| | | | | |

Business:

Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

JAMES E RAY 50 PINEWOOD DR SULFUR, LA 70663 US SR00004579

Email: give to Christy

RETURN ITEM TO:

ILN

Arms Services



4XX596 NOV 22, 2011 ALL CURR USD 1 OF 1 SVC GNDCOM ACT WT 10.0 LBS TRACKING# 1Z4XX5969057651773 REF 1:SR00004579 REF 2:

HANDLING CHARGE 0.00 SVC T/P USD SINGLE-PIECE PUB RATE CHRGS: RS 0.50 0.00 DV 0.00 DC 0.00 COD SD 0.00 0.00 DGD 0.00 SP 0.00 PR AH 0.00 TOT PUB CHG 10.27 PUB+HANDL ING 10.27

ATTN: Product Service #6889

PS 24585