

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6480

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
238000	8/16/2011	8/22/2011	8/22/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Reynerson's Gunsmith Service Inc		Reynerson's Gun	10044 Hooper Rd, Ste A	Baton Rouge	LA	70818		W 225-261-4860

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires when taken off safety	Concern:1007 Fired on Safe Release	Unknown	
C				

8/29/11 Per note with rifle, customer claims that it will fire when taken off safety.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27478	G6210078	XV	12/13/2001 5:38:47 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY CORP	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

8/29/11 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky parts work sluggish. Replace TPA, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		XV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY,PARTS WORK SLUGGISH
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

# Quotation

## REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

*All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.*

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00238000	<b>Serial Number / Description</b> G6210078 Model 700 Center Fire Caliber: 3006 SPRG.	<b>Date Received:</b> 08/16/2011 <b>Estimate Date:</b> 08/22/2011 <b>Date Printed:</b> 08/29/2011
<b>Customer:</b> REYNERSON'S GUNSMITH SERVICE INC. 10044 HOOPER ROAD SUITE A BATON ROUGE, LA 70818 US		<b>Return To:</b> REYNERSON'S GUNSMITH SERVICE INC. 10044 HOOPER ROAD SUITE A BATON ROUGE, LA 70818 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

### Problems

#### Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

#### Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

### Technician Comments

could not duplicate concern.trigger assm dirty,rusty,and sticky parts work sluggish.replace trigger plate assm,clean and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 75.50

Est Sales Tax: 3.02

Grand Total: \$78.52

6480  
REYNERSON'S GUNSMITH SERVICE INC.  
10044 HOOPER ROAD  
SUITE A  
BATON ROUGE, LA 70818  
(225)261-4860 fax (225)261-4865

2211  
XV 12/01  
3.5#  
1014

**SHIPPING RECORD**

DATE: 8.9.11 Rem

SHIP TO: Remington Service Dept

ITEM: 700 - 30-06  
G6210078

**REASON**

FOR SHIPPING: Will Fire when Taken off  
saftey - Customer Claims

COMMENTS: \_\_\_\_\_

Serial Number:

G6210078

Model: 700



RE00238000

RECEIVED  
AUG 26 2011

could not duplicate concern.  
T.A. dirty + sticky parts work  
sluggish. replace TPA, clean +  
Test Fire at 1/2 normal cost.

Quote

**RGS WORK ORDER NUMBER:** 658442-0729-11 R. Thompson

Please include this form when returning shipped item. Thank you.

Leupold Scope removed in cabinet











