

Remington Arms Co., Inc.
Product Service
Legal Case #:6348

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		7/14/2011	1/11/2012	7/13/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Greg	Rine	12701 Melissa Dr.	Justin	TX	76247		C 817-703-3890

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 Not Examined by Product Service			
S	Concern:1007 Fired on Safe Release		Unknown	
C	FSR while dry firing			

7/14/11: Customer called in. He stated that he had a FSR while dry firing the gun on 7/13/11. He stated that sometimes it will not cock either. He is not the original owner. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/35 WHELAN	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not sent to Ilion						
	Repair/Replacement Cost	Repair/Replacement Date				

7/14/11: Mailing ARS, letter, form. df 1/11/12: Gun not sent to Ilion. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	7/14/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL	I WILL MAIL	XXXXXX	
DESCRIPTION: Ref# 6348 rifle			

LABEL INFORMATION

MAIL LABEL TO: Greg Rine 12701 Melissa Dr. Justin, TX 76247 Phone: 817-703-3890
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 JUL 15, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969065954486
REF 1: GREG RINE/CD/DMF
REF 2: REF#6348/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 10.36 PUB+HANDLING 10.36