

Remington Arms Co., Inc.
Product Service
Legal Case #:6929

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 247863 | 11/23/2011 | 11/28/2011 | 11/29/2011 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|------------|------------|------------|-------------------------------|--------------|-------|-------|-----|----------------------------------|
| Reporter | Gander Mtn | --- | Gander Mtn | 12160 Technology Dr | Eden Prairie | MN | 55344 | | W 952-944-5422 |
| Incident | | Craig | Rose | 921 Mainstreet PO Box 5560 | Hopkins | MN | 55343 | | W 952-238-1100 C 612-309-5128 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------|-----------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 | Could Not Duplicate Concern | | |
| S | Concern:1007 | Fired on Safe Release | Unknown | |
| C | FSR | | | |

Dealer sent rifle in for consumer, Craig Rose - lawyer. Consumer stated he had FSR three times. No damage, No injury reported. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------------------|------------------------|----------------|---------|------|-----------|
| Remington | CF/BA | 700/243 WIN | n/a | 6880540 | PZ | 6/30/1975 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | BILLINGS HDWE BILLINGS MONT | SCOPE,BASE,RINGS,SLING | U | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Quote to repair under BLM | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | \$30.40 | 12/12/2011 | | | | |

12/12/11: Per Ilion - Could not duplicate concern. Replace TA, clean & test fire under BLM - quote. I emailed Jennifer Rakestraw to see if Roy Christensen @ Gander Mtn was going to approve this quote. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|-----------|------|------------|
| | Examiner | | B.TRAVIS |
| | Exam Date | | 11/29/2011 |
| | | | |

| | | |
|--------------------------|------------------------|-----------------------------|
| Examination | Product Type | RF |
| | Action Type | A |
| | Assigned To | T.NAGLE |
| Cause | 4038 | Could Not Duplicate Concern |
| Barrel | Description | 22" 243 WIN |
| | Date Code | PZ |
| | Bore Plugged | False |
| | Bulged | False |
| | Fired | False |
| | Fired while Obstructed | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning |
| Bolt | Firing Pin | Slightly Worn; Functioning |
| | Shroud | Slightly Worn; Functioning |
| | Face | Slightly Worn; Functioning |
| | Handle | Slightly Worn; Functioning |
| | Stop | Slightly Worn; Functioning |
| Extractor | Condition | Slightly Worn; Functioning |
| | Cut Condition | Slightly Worn; Functioning |
| | Ext/Eject Test | False |
| Locking | Block Condition | ---Select--- |
| | Lug Condition | Slightly Worn; Functioning |
| | Notch Condition | ---Select--- |
| Overall | Exterior Condition | Slightly Worn; Functioning |
| | Stock Condition | Slightly Worn; Functioning |
| | Fore End Condition | ---Select--- |
| Receiver | Condition | Slightly Worn; Functioning |
| | Bulged | False |
| Safety | Description | M/700 BOLT LOCK SAFETY |
| | Function | Like new; Functioning |
| | Sub-Assembly | Non-ISS |
| Sear | Lift | ---Select--- |
| | Notch | Slightly Worn; Functioning |
| | Tests | Test Fired |
| Feeding Test | False | False |
| Trigger | Condition | Slightly Worn; Functioning |
| | Pull | ---Select--- |
| | Altered | False |
| | Sub-Assembly | M/700 Bolt Lock |
| Non-Remington Components | Description | SCOPE,BASE,RINGS,SLING |



6929

Service Request

Service Order # 4439

22"
22 1/2"
4#

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoeftler Ave

Ilion, NY 13357

Attn:

Date Shipped: 11/16/2011

Phone: (800) 243-9700

RETURN SHIP TO:

GM 489
Gander Mtn
12160 Technology Dr
Eden Prairie MN 55344

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 243

Serial Number: 6880540
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Model 700, 243 with bushnell 4-12X40 scope and leather strap.

REASON FOR RETURN:

see attached letter. Gun fires when putting on safety. Repair services SR3158

ATTENTION VENDOR:

Please contact me with any questions or concerns.

(952) 944-5422

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: Gander Mountain
Attn: Cindy Kilbride
180 East 5th St.
St. Paul, MN 55101

could not duplicate concern.
replace TPA, clean + test fire
Gander BCP for \$20.00 + ship

RECEIVED
DEC 02 2011
Quote

BY:

6880540

Model: 700



RE00247863

THE ROSE LAW FIRM, PLLC

Attorneys at Law

921 Mainstreet, P.O. Box 5560
Hopkins, Minnesota 55343
OFFICE (952) 238-1100
FAX (952) 238-1099

Remington Arms
Attn: Repair Services - SR3158
14 Hocflen Avenue
Ilion, NY 13357

Re: Remington 700 S/N 6880540

This rifle has discharged three times when attempting to unload the cartridge from the chamber. Each time it occurred when the safety was pushed forward to fire. The trigger was not pulled. The last time it occurred was five days ago. The rifle was pointed to the ground and no damage occurred but our confidence in the rifle has diminished.
Please inspect rifle & make any necessary repairs. I have been advised that there is a modification which allows the gun to be unloaded without removing/disengaging the safety.

Erin Rose
(612) 309 5128

Gunsmith SO# 4439



*** Transferred Status ***

| CUSTOMER INFORMATION: | |
|----------------------------|--------|
| Home #: (612) 309-5128 | Day #: |
| Name: Rose, Craig | |
| Address: 5100 Edgewater Dr | |
| Mound, MN 55364 | |

| DATES: | |
|---------------|------------|
| Acquired: | 11/09/2011 |
| Apx Comp: | |
| Completed: | |
| Cust. Called: | |
| Disposed: | |

| FIREARM INFORMATION: | | | |
|--------------------------------------|--------------|------------------------|----------------------------------|
| Manufacturer: Remington Arms Co Inc. | Type: Rifle | Serial Number: 6880540 | |
| Model: 700 | Cal/Ga.: 243 | Firearm Value: \$0.00 | Cased?: <input type="checkbox"/> |

Description: Remington Arms Co 700, 243 With Bushnell 4-12X40 scope Condition: used

Service Description: see attached letter. Gun fires when putting on safety. Repair Services SR3158

| LABOR | | |
|------------------|-------------|--------|
| UPC | Description | Amount |
| Labor Sub Total: | | \$0.00 |

Labor Notes:

| PARTS | | |
|------------------|-------------|--------|
| UPC | Description | Amount |
| Parts Sub Total: | | \$0.00 |

Parts Notes:

| Cleaning may be required to work on Firearm! Customer must pick up their own Firearm | TOTALS | |
|---|--------------------|--------|
| | Labor Sub Total: | \$0.00 |
| | + Parts Sub Total: | \$0.00 |
| | Total: | \$0.00 |
| | - Deposit Amount: | \$0.00 |
| Amount Due: | | \$0.00 |

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE: _____

DATE: _____





