

Remington Arms Co., Inc.
Product Service
Legal Case #:6834

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246742	11/11/2011	11/14/2011	11/14/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Delmer	Sawyers	783 Cleo Cain Rd	Pilot Mtn	NC	27041		H 336-351-3427 E gayesawyers@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer shipped gun to Remington with a note stating that "when you push safety off, firing pin goes in". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27572	ML002026	CQ	4/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$35.26	12/5/2011				

Per Ilion - Trigger not returning under connector properly. Connector damaged. Replace TA, clean & test fire at n/c. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/14/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4013	Broken or Missing Parts	CONNECTOR IS CHIPPED OR WORN AT SEAR CONTACT.
	Description		24" 50 CAL

Barrel	Date Code		CQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Overall	Stop	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		M/700 SAFETY
	Function	Slightly Worn; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
Feeding Test	Test Fired	False	
	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR DAMAGED
	Pull	---Select---	.05#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



24"
CQ4/9
.058

Service Request Number SR00002610	Serial Number / Description ML002026 Model 700ML RIFLE Caliber: 50	Date of Request: 11/01/2011 Date Printed: 11/02/2011
Customer: DELMER SAWYERS 783 CLEO CAIN ROAD PILOT MOUNTAIN, NC 27041 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: GAYESAWYERS@YAHOO.COM		Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section
GUN FIRES ON SAFE. JTT

When you push safety off, firing pin goes in.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

ML002026

Model: 700ML



RE00246742

Trig. not returning unless
connector properly. connector
damaged. Replace TPA, clean &
check over at N/C
#230145

RECEIVED
NOV 21 2011

BY: _____

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00







