

Remington Arms Co., Inc.
Product Service
Legal Case #:6811

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246149	11/7/2011	11/8/2011	11/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	The Sportsman Inc	The Sportsman I		1511 Hwy 1, South	Greenville	MS	38701		W 662-335-5018 F 662-378-8159

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety sometimes	Cause:4038 Could Not Duplicate Concern	Unknown	
C	Concern:1028 Fired With Safe ON			

11/28/11 Per note with rifle, the customer claims the rifle will fire on safety sometimes.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25933	S6315973	LR	2/24/1997

Date Purchased	Where Purchased	Accessories	Original Owner
	SPORTSMAN INC * THE		U

CONCERN:FOS

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean adn test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

11/28/11 Per Ilion, could not duplicate concern. Trigger assm set screws altered. Can offer to replace TPA, clean adn test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG SS
	Date Code		I.R
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	



TO Remington Arms

FROM The Sportsman, Inc.
1511 Hwy. 1, South
Greenville, Miss. 38701
Phone 662-335-5018
Fax 662-378-8159

24"
LR2/97
3#
015

SUBJECT Model 100, 1mm Rm, SN 56315973 DATE 11-1-11

MESSAGE:

Sirs,
Customer claims rifle will fire
on safety sometimes. Please repair.

ORIGINATOR-DO NOT WRITE BELOW THIS LINE

REPLY TO →

SIGNED

REPLY

Serial Number:

S6315973

Model: 700



RE00246149

Thanks, Jerry

could not duplicate concern
T.A. set screw altered. can often
to replace TPA, clean & test fire at
1/2 normal cost.

Quote

SIGNED

SEND PARTS 1 AND 3 INTACT-PART 1 WILL BE RETURNED WITH REPLY

RM-858-3
PRINTED IN U.S.A.

RETURN TO ORIGINATOR

RECEIVED
NOV 14 2011

BY:







