

Remington Arms Co., Inc.
Product Service
Legal Case #:7109

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
250867	12/16/2011	12/19/2011	12/19/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Pat	Sprunk	E10750 E Mallard Rd	Fall Creek	WI	54742		E patricksprunk@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			Unknown
S	Misfires Concern:1025 Unexplained Discharge - No Mention of Safety Position			
C				

1/13/12 Per note on SR, gun misfired 3 times while sighting in the gun.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/TMM08 REM	26342	E6753904	PV	6/18/2001 8:12:17 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS HDQRS INC	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean, test fire at no charge as goodwill						

Repair/Replacement Cost	Repair/Replacement Date
47.40	1/13/2012

1/13/12 Per Ilion, trigger assm rusty and parts work sluggish. They replaced no charge as a gesture of goodwill.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/19/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM08 REM
	Date Code		PV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	RUSTY,PARTS WORK SLUGGISH TRIG NOT RETURNING,BINDING WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



2411
PV 6/01
4#
1013

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00003655	Serial Number / Description E6753904 Model 700 RIFLE	Date of Request: 11/14/2011 Date Printed: 11/14/2011
Customer: PAT SPRUNK E 10750 E. MALLARD ROAD FALL CREEK, WI 54742 US Email: patricksprunk@yahoo.com		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		
Service Request Section gun mis-fired three times while sighting in the gun; very concerned about safety especially since he had seen the CNBC article. JTT 11-		
Parts And Service Details		
Material	Type	Description
Qty Needed	Warranty	Price Disc Amount
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Serial Number: E6753904</p> <p>Model: 700</p> <p>RE00250867</p> </div> <div style="width: 50%;"> <p>RECEIVED DEC 20 2011</p> <p>BY: _____</p> <p>T.A. rusty pants work sluggish. CAN offer to replace TOA, clean rest fire at 1/2 normal cost.</p> <p style="text-align: center;">Quote</p> </div> </div>		
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the		
Sub Total:		.00
Est Sales Tax:		.00
Grand Total:		\$.00



E6753904
Model 702
RE00258867



