

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SMALL FINISH CRACKS,DENTS SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

22"
EZ 10/7
6#
010

COPY

6420

August 3, 2011

John Talley
12703 Tammarack
Houston, TX 77013
Phone: 281-389-8724

Ref: # 6420, Model 700

Dear Mr. Talley,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and a form. A box will arrive separately.

Please include a copy of this letter and form to put inside the shipping container. The letter and form inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872

Serial Number:

A6207378

Model: 700



RE00238501

could not duplicate concern.
can offer to replace TPA, clean
& test fire under BCP Ron
\$20.00 + ship

RECEIVED
AUG 26 2011

Quote

BY:.....

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Print

Reset

Model Number: 700		Serial Number: A6207378	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: JOHN W. TALLEY		Date of Purchase: ?	
Address (no PO Boxes):			
City: HOUSTON		State: TX.	Zip: 77013
Phone (Daytime): 281-389-8724		Fax: N/A	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) JOHN JR 7791 @ SBC GLOBAL . NET			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: ATTEMPTED TO REMOVE LIVE ROUND FROM CHAMBER. SWITCHED FROM SAFETY TO FIRE IN ORDER TO UNBOLT ROUND AND GUN FIRED. DECEMBER 2010			
500 characters left			
Ammunition Information:			
Manufacturer: REMINGTON		Type: 270 WIN	
Other (i.e. bullet weight/type, shot size, powder): 150 GR. CORE-LOKT SP R270W4			
Handload Information:			
Powder Used: N/A		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			

Brand of cleaning solution used: <u>HOPPE'S 9</u>
How often do you clean the bore? (Months or Number of rounds) <u>10 TO 15 ROUNDS</u>
How often do you clean the action? (Months or Number of rounds) <u>10 TO 15 ROUNDS</u>
How often do you clean the trigger assembly? (Months or Number of rounds) <u>10 TO 15 ROUNDS</u>
Brand of lubricant used: <u>HOPPE'S 9</u>
How often do you lubricate the bore? (Months or Number of rounds) <u>10 TO 15 ROUNDS</u>
How often do you lubricate the action? (Months or Number of rounds) <u>10 TO 15 ROUNDS</u>
How often do you lubricate the trigger assembly? (Months or Number of rounds) <u>10 TO 15 ROUNDS</u>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <u>N/A</u>
What were the services performed?)
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper

RETURN ADDRESS

JOHN W. TALLEY

12703 TAMMARACK

HOU. TX. 77013



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	8/3/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION:	Ref# 6420 rifle		

LABEL INFORMATION

MAIL LABEL TO: John Talley 12703 Tammarack Houston, TX 77013 Phone: 281-389-8724
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 AUG 3, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969065772066
REF 1: JOHN TALLEY/CD/DMF
REF 2: REF#6420/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 11.64 PUB+HANDLING 11.64



146207378
Model 700
AL60208501



