

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6829

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248249	11/28/2011	11/11/2011	11/29/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Keith	Taylor	10961 Desert Lawn Dr #465	Calimesa	CA	92320		H 909-446-0868

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S	Concern:1007 Fired on Safe Release		Unknown	
C	FSR			

11/11/11: Customer called. He stated that he had a FSR w/rifle. He did not have an incident date. No damage, No injury. He stated that rifle hasn't had a full box of shells through it - it's like new. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25791	B6896308	DH	9/28/1987
Date Purchased	Where Purchased	Accessories	Original Owner			
	BEST PRODUCTS #202		Y			

## CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost	Repair/Replacement Date

11/11/11: Mailing ARS & forms. Box sent from Madison office. df 11/30/11: Customer called in. I don't have my report yet but went over what Ilion found. He was not happy & said that he would pay the quote when he got it in the mail & then do some follow up with other people. df 12/12/11: Per Ilion - TA set screws altered. Trigger not returning properly. Replace TA, clean & test fire @ 1/2 normal cost - quote. Customer paid quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/29/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 270 WIN
	Date Code		DH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

https://www.ups.com/u.a/L.class?E4XX5969065HPJ

25  
629

KEITH TAYLOR 10961 DESERT LAWN DR #465 CALIMESA CA 92320		10 LBS	1 OF 1
<b>RS</b>			
SHIP TO: PRODUCT SERVICE ARMS SERVICES 14 HOEFLER AVE ILION NY 13357			
		NY 135 0-01 	
UPS GROUND TRACKING #: 1Z 4XX 596 90 6538 6760			

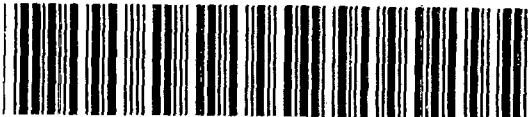
*[Handwritten signature]* 6829

2211  
DH 9/8/  
6#  
1012

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B6896308

Model: 700



RE00248249

T. A. set screws altered. Trig. not  
returning properly. Replace TPA,  
clear test fire at 1/2 normal cost.

Quote

RECEIVED  
DEC 02 2011

BY: .....

## ARS LABEL REQUEST FORM

DATE:	11/11/2011	Service Request #	SR00003516
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

### Business:

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
[www.Remington.com](http://www.Remington.com)

## LABEL INFORMATION

### MAIL LABEL TO:

KEITH TAYLOR  
10961 DESERT LAWN DR #465  
CALIMESA, CA 92320 US  
SR00003516

Email:

### RETURN ITEM TO:

ILN

Arms Services



ATTN: Product Service

4XX596 NOV 15, 2011 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969065499095  
REF 1:SR00003516  
REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 12.74	PUB+HANDLING	12.74





