

Remington Arms Co., Inc.
Product Service
Legal Case #:6398

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 236342 | 7/25/2011 | 7/26/2011 | 7/26/2011 | | | | X |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|-------------|-----------|----------------------------|----------------|-------|-------|-----|----------------------------------|
| Incident | | Christopher | Thompson | 20370 Thompson Orchard Ln. | Lexington Park | MD | 20653 | | H 240-298-0929 C 301-757-4860 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------|-------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4013 | Broken or Missing Parts | Unknown | |
| S | Concern:1007 | Fired on Safe Release | | |
| C | FSR | | | |

Customer sent gun in with a note. He stated that he has had the ML for about 6 yrs. He stated that several weekends ago he experienced a FSR. No damage, No injury. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|--------------------------------|----------------|----------|------|-----------|
| Remington | ML/BA | 700ML/50 CAL | 27572 | ML007439 | KQ | 5/28/1996 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | CABELAS INC | AFT MKT FIR PIN AND PRIMER KIT | U | | | |

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Repair @ n/c | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | \$35.40 | 8/5/2011 | | | | |

8/5/11: Per Ilion - Connector is broken. Replace TA, clean & check over at n/c. df

Examination[Remington/ML/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|----------------------------|------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 7/26/2011 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| Cause | 4013 | Broken or Missing Parts | |
| Barrel | Description | | 24" 50 CAL |
| | Date Code | | KQ |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |

| | | | |
|--------------------------|--------------------|--------------------------------|--------------------------------|
| Bolt | Firing Pin | Slightly Worn; Functioning | AFT MKT |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Not Functioning | CLEAN,WELL KEPT |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | M/700 SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Tests | Test Fired | False | |
| | Feeding Test | False | |
| Trigger | Condition | Slightly Worn; Not Functioning | CONNECTOR BROKEN |
| | Pull | ---Select--- | N/A |
| | Altered | False | |
| | Sub-Assembly | M/700 Non-Bolt Lock | |
| Non-Remington Components | Description | | AFT MKT FIR PIN AND PRIMER KIT |

6398

244
1LQ5/9

I have owned my Remington Model 700ML (S/N ML007439) for several years now, I'm guessing 6. The gun has been fired a total of 31 times. Several weekends ago, I unfortunately experienced the discharge of the gun when the safety was taken off. The first two shots I took were normal and the third shot the firearm didn't discharge. I looked down at the bolt and could tell it was not extended in the firing position so I attempted to cycle the bolt and it still would not stay in a cocked position. With the bolt open, I placed the safety on and closed the bolt and the bolt would remain in a cocked position. Then if the safety is released the bolt will advance forward without touching the trigger. The only modifications that have been performed on the firearm, is the installation of the 209 primer kit. Chuck from customer has sent me a shipping ticket and requested that I ship the firearm to you with a quick description of the defect. Please feel free to call me if there are any questions.

Thanks

Christopher M. Thompson

20370 Thompson Orchard Lane

Lexington Park, Maryland 20653

240-298-0929

Serial Number

ML007439

Model: 700ML



RE00236342

connector is broken.
replace TPA, clean & checkover
AT N/L

230145

RECEIVED
AUG 01 2011

BY:.....

How often do you lubricate the bore? (Months or Number of rounds) *Every shooting day*

How often do you lubricate the action? (Months or Number of rounds) *Every shooting day*

How often do you lubricate the trigger assembly? (Months or Number of rounds) *General wipe down -*

twice @ yea

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

YES NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed? *Never*

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division

14 Hoefler Ave

Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.